**CALL SCRIPT**

**Hi [Name], my name is [Your Name], and I’m calling from Healthcare800.**

**How are you doing today?**

**(Wait for a response)**

**Great! I’m calling from Healthcare800. I just wanted to briefly introduce myself — I’m your representative on the platform.**

**You’re already listed on Healthcare800, which is a healthcare search platform. It helps patients find doctors, clinics, and hospitals in their area and book appointments directly online.**

**We noticed your profile is in the system, and we’re currently helping providers like you activate their accounts so they can start receiving online patient bookings.**

**When a patient finds your profile and books an appointment, you’ll get an email notification. All you need to do is sign in and confirm the booking, it’s quick and easy. There’s no extra software or app to install.**

**We also offer features like a built-in Electonic Medical Record System and telehealth, if that’s something you’re interested in using later.**

**If you’re open to it, I’d love to schedule a short 20–30 minute Onboarding this week to walk you through the setup and help you start receiving patients.**

**We have 30Minutes slots available Monday to Friday between 11 AM and 5 PM, and I can send a meeting link or follow up by email.**

**Would that be okay for you?**

**Question they'll likely ask**

**How did you get my contact?**

**We got your contact through Cignet HMO, who is working with Healthcare800 to support healthcare providers.**

**Your profile is already listed on the Healthcare800 platform, and we’re simply reaching out to help you make the most of it, like updating your profile, using online booking, or accessing features like EMR and teleconsultation.**

**How do patients find me?**

**Patients can search on the Healthcare800 website by location and specialty. If your profile is complete, they can find you, read about your services, and book appointments directly.**

**How do I update my profile?**

**You can log in at healthcare800.com with your email and password. Once you’re in, you can edit your profile, add your services, availability, and upload a photo. If you like, I can send you a step-by-step guide.**

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**Where are you based?**

**Healthcare800 is based in the U.S., but it works globally. We have providers in different countries, including Nigeria, ghana and other african countries**