**[Business Analyst Quality Assurance](https://www.postjobfree.com/resume/ad32rl/business-analyst-quality-washington-dc)**

**Location:**Washington, DC

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**Resume:**

Jantrar Alemu

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Summary

Highly skilled Senior QA/UAT Analyst with extensive experience in the banking industry.

Proven ability to lead and support teams of up to 15 testers as a Lead and up to 5 testing leads as a release manager.

Experience in SharePoint design Business Analyst to manage the design and development of technical infrastructure made using the Microsoft SharePoint web platform

Experience in build, test, design, modify, and document APIs using Postman API platform

Web application and Stress testing with JMeter

Experience in Analyzing corporate business processes and recommend appropriate supporting technologies

Experience in Quality Assurance and QA Analyst conduct testing on SharePoint websites, and other technical products to identify and resolve bugs, defects, and other potential issues.

Strong expertise in designing test plans, scenarios, scripts, and executing tests for complex banking systems including iOriginate, iFulfill, Document Management Portal, Home Loan Navigator, Closing Insight, and Meryl Lynch custom mortgage applications.

Experience Testing Point of sale Pricing engine, Automated Underwriting System (AUS), Custom Mortgage Underwritting, Loan Servicing Platform (LSP)

Experience Testing Digital Mortgage Application (DMA), online banking, Home Loan Navigator

Experience in Integration testing of Point of Sale and Loan Fulfillment applications

Experience in process design and end-to-end release testing for more than 250 requirements of BofA Voices, a client experience survey tool powered by Medallia, as part of the Client Feedback Transformation project.

Experience in SharePoint development, specifically building out-of-the-box solutions, designing workflows, and customizing Master Pages, Page Layouts, and CSS to enhance the SharePoint UI experience and corporate branding.

Experienced in backend/ETL testing, writing and executing SQL queries, and using Team Foundation Server to write test cases.

Section 508 compliance testing on different applications implemented

Adept in creating test execution project records, assignment tracking, and report generating functionality to maintain accurate and up-to-date records of testing progress.

Technical Skills

Proficient in test automation tools such as Selenium and Appium for web and mobile applications.

Postman API platform

Stress testing with JMeter

Data Vault 2.0

Experienced in using JIRA and ALM for requirements and defect tracking.

Experience with Azure DevOps Sprint Planning, Test planning, Test runs, Progress Report

Familiarity with programming languages including Java, Python, and JavaScript.

Skilled in working with databases such as Oracle, MySQL, and MongoDB, and executing SQL queries.

Experienced in SharePoint development using out-of-the-box solutions, SharePoint Designer, and PowerApps.

Proficient in Microsoft Office tools such as Word, Excel, PowerPoint, and Outlook.

Work Experience

Title: QA Manager / Procentrix INC (Client Federal Energy Regulatory Commission)

November 2021 - Present

Project: Application Layer Modernization

Key Contributions:

Participate in sprint planning and backlog grooming in order to estimate testing effort and strategy

Create and execute Test strategy, Test Plan and Test cases for different teams working on parallel projects.

Leading testers in different development teams working on sprints aligned under different iteration paths.

Ensuring and perform Smoke test, New functionality and Regression test within different test environments (SIT, UAT, PreProd)

Attending Daily Stand-Up (Scrum calls) to communicate blockers, provide progress and planned work.

Create defect and tracking them through the defect lifecycle until retest and closing

Track QA and UAT progress and report using Azure DevOps

Support with Go Live and O&M routine Hotfix retests

Title: Senior QA/UAT Lead / AVP, Bank of America Corporation, Agoura Hills,

CA, July 2015 – October 2021

Project: Loan Origination System

Key Contributions:

Led a team of up to 15 testers and up to 5 testing leads as a release manager

Experience Testing Point of sale Pricing engine, Automated Underwriting System (AUS), Custom Mortgage Underwritting, Loan Servicing Platform (LSP)

Experience Testing Digital Mortgage Application (DMA), online banking, Home Loan Navigator

Experience in Integration testing of Point of Sale and Loan Fulfillment applications

Designed and executed test plans, scenarios, scripts, and execution for several releases and deployments including employee loans, government loans (FHA, VA), affordable loan solutions, NACA, US Trust, Merrill Lynch Specialty, and other consecutive releases to the BOA (POS/LOS) loan origination tools iOriginate, iFulfill, and Document Management Portal

Managed and supported the end-to-end release testing process for over 250 requirements for BofA Voices (Client Experience survey tool powered by Medallia™) as part of the Client Feedback Transformation project

Ensured integration of the Medallia survey tool with iFulfill and Home Loan NavigatorTM tool to ensure clients receive surveys at different stages of the loan origination lifecycle

Designed and executed test plans, scenarios, and scripts for Home Loan Navigator (Client Portal/Online banking for loan application and progress tracing)

Designed and executed test plans, scenarios, and scripts for Closing Insight (Closing Agent Portal)

Created scenarios and scripts for Merrill Lynch's custom mortgage application and provided training for new hires

Trained and coached multiple batches of new hires on QA standard script writing, data mapping test execution, and related activities

Validated test cases to meet the standards of the application to be tested

Worked closely with Line of Business and stakeholders to support releases on overall QA testing during all stages of SDLC and ensured testing deliverables were approved throughout the process

Tracked and updated Traceability Matrix document to ensure mapping and coverage of business requirements within test scripts and test results throughout the release

Loaded scripts and managed defects on QC/ALM

Extensively designed and built out of the box solutions, including lists, document libraries, content types, pages, views, and workflows, using Microsoft SharePoint

Designed complex and multistage SharePoint Designer workflows

Designed various forms using Dynamic Form for SharePoint (DFFS), a tool that replaced InfoPath

Created top-level sites and site collections and maintained a unique look and feel across the portal by using Master Pages, CSS, HTML, JavaScript, and JQuery

Customized Master Pages, Page Layouts, and CSS to improve SharePoint UI experience and corporate branding look and feel using SharePoint Designer 2013/2010 in Agile Development

Worked on client-side SharePoint Development to create new site collections, sites, sub-sites, and pages

Created test execution project records, assignment tracking, reporting, announcement, and news pages and created Business Data Connectivity Services with SQL tables and databases

Developed SQL queries for backend/ETL testing and wrote test cases to test the application in Team Foundation Server

Designed a color-coded calendar for team time-off records and granted permissions to sites for team sites to different members of teammates within the team and outside of the organization based on required access

Worked with web parts to update the team site homepage and created a QA/UAT testing release progress tracker with report generating functionality.

Company: Randstad technology’s

Client: Bank of America September 2007 – May 2015

Title: QA Test Engineer

Project: Online Banking Application

Worked in multiple projects including Portfolio Management, Home Loans and Customer Access System Web-based applications, that allow customers to open the account online and maintain the account online and transfer all account system to online portfolio management system. Customers can open the account using this application through Internet, transfer the funds between different accounts and check their balances.

Responsibilities:

Reviewed requirements for testability and usability, and consulted development staff with regards to system functionality.

Involved in system design specifications and participated in Test Plans, and wrote Test Cases to cover overall quality assurance testing.

Develop, maintain and execute manual and automation test cases.

Performed smoke testing, Functionality testing, Integration testing, and Regression testing.

Participated in review meeting for created Test plan, test cases and analyzing various testing documents and process of testing life cycle.

Analyzing business and functional requirement to design SIT and UAT Test Cases

Participated to create Test Analysis reports (TAR) and stored them into the Quality Center.

Created Automated test scripts using Quick test pro

Updated RTM in daily, send status report and daily tracking report to test manager.

Performed UAT testing in the UAT environment prior to notify to the customer to start performing UAT testing.

Met with client to present future functionality of the application, gather information from them to know about their need and send this information to test manager.

Company: Chamber IT

Client: CitiBank Feb 2006 - Aug 2007

Worked through builds, releases and patches as planned In Cloud environment.

Performed Integration, Regression, End to End, functionality, and UI Testing. Migration testing, Database Backend testing, Data Mapping testing, Product Verification testing, Build verification testing and Fix verification testing.

Worked closely with the Business Analyst and QA Management for Requirements Overview and Clarification.

Worked with the Developers to determine what Aspects of the Design and Codes are Testable.

Participated in Test Strategies Review meetings.

Analyzed Functional Requirement Documents (FRDs) at the beginning of each enhancement cycle to understand all enhancement requirements.

Wrote Test Cases and Test Scenarios using business requirements, Use Cases, Wireframes and UI Screenshots.

Imported Test cases in HP Quality Center 10.0.

Logged Defects and took the assigned Test cases through the Defect Cycle to either close or deferred.

Involved in Peer Review of Test Cases written by other members of the team.

Performed Integration, Regression, and UAT testing.

Created Test Summary Report and Maintained the Defect Dashboard.

Educational Background

Unity University, Addis Ababa 2003

Bachelor’s Degree in Marketing Management

Security Clearance