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|  OLOJA FATIMA **CUSTOMER SERVice REPRESENTATIVE / DATA ENTRY SPECIALIST** |
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| **CONTACT****Phone**: +234-907-617-4344**Gmail** : olojafatima@gmail.com**LinkedIn URL** : linkedin.com/in/fatima-oloja-734567266 **Location** : Abuja, Nigeria | **PROFILE**A dedicated and professional medical student ,with strong communication and problem-solving skills, who is skilled in data entry , CRM and marketing and has the ability to balance academic and business responsibilities while delivering excellent service. |
| **SKILLS*** EFFECTIVE Communication
* fluency in english language
* digital marketing
* crm software(hubspot) AND SEO
* DATA ENTRY
* project management software(trello)
* digital/it/tech literacy
* MS OFFICE SOFTWARE
 | **EXPERIENCE****MEDEXCELL**Marketer, Data Entry Specialist and Sales Associate | March 2023-June 2024-Generated over NGN 1,500,000 in sales through effective customer engagement and needs-based selling-Interacted with students across various health-related departments, building rapport and understanding their specific academic needs-Marketed and sold medical textbooks and lab essentials, delivering excellent service and ensuring customer satisfaction-Effectively took records of customers , products and their prices**KAMTECH**Marketer, and Sales Associate | January 2023- May 2024-Assisted customers in selecting the most suitable MIFI devices based on individual needs and usage patterns-Provided detailed product recommendations and technical support to ensure customer satisfaction-Engaged in direct sales, customer interaction, and successful deal closures-Sold over 100 MiFi devices, contributing significantly to sales targets-Built strong customer relationships through personalized, attentive service -Effectively took records of customers , products and their prices**THE EYEWEAR STORE**Marketer and Sales Associate | May 2023, September 2023-Sold over 30 eyewear accessories: glasses, glass cases and liquid glasses cleaner inclusive-Effectively marketed to the student body and took record of orders for back to school sales despite a short notice. |
| **education****BINGHAM UNIVERSITY, NEW KARU, NIGERIA**.(Bachelor of Medicine, Bachelor of Surgery)MBBS | 2022- Current (Expected graduation Year: 2028)- An ever active versatile medical student who is engaged in influencing the student body positively while maintaining excellent academic standing.-Served as the 100 level female senator in 100 level- Served as the Pre-Clinical Public Relations Officer in 200 level-Currently serving as the health week chairwoman 24/25**METRO INTERNATIONAL SCHOOL, KUBWA, NIGERIA**High School Diploma, WAEC and NECO certificates| 2016-2022A brilliant student who served as the Head girl in the final year of secondary school who obtained the following:* High school diploma
* waec certificate
* neco certificate
* Best in english language 22’
* An honorary prefectship award
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