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| **Amy Kwiatkowski, LCSW** | | |
| 810 Charlotte Way Ste. 101 Enola, PA 17025 [amyk.lcsw@gmail.com](mailto:amyk.lcsw@gmail.com) | | | |
| ***Providing highly effective, consistent, comprehensive, patient-centered, evidenced-based therapeutic interventions to meet the complicated and unique needs of clients with over 20 years of experience and training*** | | | |  |
| **Experience** | **Wellspan Philhaven START Program--CCBHC**  *Licensed Mental Health Professional*   * Interview patients to obtain information about home environment, family relationships health history, and patient’s personality traits * Conduct individual and group therapy sessions. Assess patient’s progress and modify or extend treatment program accordingly * Provide therapeutic environment * Document current, accurate observations of care to the patient in appropriate records * Coordinate care of assigned patients * Assist in creating policy maps and standard care of work * Attend weekly clinical team meetings and daily clinical and safety huddles   **Laurel Life**  *Outpatient Therapist*  Patient-centered care focused on trauma-informed approaches  **Amy Kwiatkowski, LCSW,** Lemoyne, PA  *Outpatient Therapist in Private Practice*  **Capital Area Intermediate Unit,** Enola, PA  ***Capital Area Partial Program***  ***Mental Health Treatment Specialist***   * Provide therapeutic intervention services to children, adolescents, and adults using individual, family, and group treatment * Develop, implement, and evaluate an individualized treatment program for all clients in the program * Establish and maintain collaborative relationships with all child-serving systems and agencies in the area * Lead/direct the treatment team and facilitate interagency and other meetings * Conduct formal and informal assessments of need, provide crisis intervention/stabilization, access/refer to other providers and services as needed     **CBHNP *4/2007-11/2008***  ***Utilization Review Clinical Care Manager*** *8/2008-11/2008*   * Responsible for Mental Health/Substance Abuse Utilization Management for adults and children * Responsible for understanding the Behavioral Health Services Delivery System and access to that system * Maintain current knowledge base in Mental Health and Substance Abuse Treatment * Work closely with Member, Member’s family, and providers to determine appropriate level of care to meet treatment needs * Responsible to ensure that treatment delivered is appropriately utilized and meets the Member’s needs in the least restrictive, least intrusive manner possible * Maintain caseload * Non-Business hour on-call responsibilities as scheduled   ***Children’s Clinical Care Manager*** *4/2007-8/2008*   * Responsible for understanding the Behavioral Health Service Delivery System and access to that system * Work closely with Member, Member’s family, and providers to determine appropriate level of care to meet treatment needs * Responsible to ensure that treatment delivered is appropriately utilized and meets the Member’s needs in the least restrictive, least intrusive manner possible * Maintain caseload * Non-Business hour on-call responsibilities as scheduled   **CASE MANAGEMENT UNIT, Harrisburg, PA *1999-2007***  ***ICM/Blended Case Management Supervisor*** *1/2006-4/2007*   * Oversee and coordinate the daily operation of the Intensive Case Management (ICM) and Blended Case Management (BCM) Units * Responsible for the orientation, training, and ongoing supervision of ICM and BCM case management staff * Develop policy and procedures regarding the provision of ICM and BCM * Contribute to problem-solving, planning, and decision-making at the Agency level * Develop and maintain cooperative relationships with the Dauphin County MH/MR Administrator’s Office, as well as with supervisory staff at other human service and community agencies * Provide 24 hour/ 7 days per week on-call coverage to ICM and BCM staff * Responsible for special projects and assignments delegated by the Mental Health Director and Dauphin County MH/MR Administrator’s Office   ***Children’s Intensive Case Manager*** *1999-2006*   * Interview mental health consumers to obtain psychosocial data/determine eligibility for services * Develop Individual Service Plan based on consumer strengths and needs * Develop and sustain ongoing relationship with consumer and significant others to ensure implementation of the Treatment/Service Plan * Respond to and assess Emergency/Crisis situations   Provide 24 hour on-call coverage to all Intensive Case Management consumers | ***12/2021-present***  ***7/2019-11/2021***  ***11/2014-12/2019***  ***11/2008 -12/2014*** | |
| **Education** | **Master of Social Work**  *Temple University*, Philadelphia, Pennsylvania | *2005* | |
|  | **Bachelor of Arts in Psychology**  *The Pennsylvania State University*, University Park, Pennsylvania | *1997* | |
| Licensure | Licensed Clinical Social Worker  PA license #CW 017896 | | |
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