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| **Amy Kwiatkowski, LCSW** |
| 810 Charlotte Way Ste. 101 Enola, PA 17025 amyk.lcsw@gmail.com |
| ***Providing highly effective, consistent, comprehensive, patient-centered, evidenced-based therapeutic interventions to meet the complicated and unique needs of clients with over 20 years of experience and training***  |  |
| **Experience** | **Wellspan Philhaven START Program--CCBHC***Licensed Mental Health Professional** Interview patients to obtain information about home environment, family relationships health history, and patient’s personality traits
* Conduct individual and group therapy sessions. Assess patient’s progress and modify or extend treatment program accordingly
* Provide therapeutic environment
* Document current, accurate observations of care to the patient in appropriate records
* Coordinate care of assigned patients
* Assist in creating policy maps and standard care of work
* Attend weekly clinical team meetings and daily clinical and safety huddles

**Laurel Life***Outpatient Therapist*Patient-centered care focused on trauma-informed approaches**Amy Kwiatkowski, LCSW,** Lemoyne, PA*Outpatient Therapist in Private Practice***Capital Area Intermediate Unit,** Enola, PA***Capital Area Partial Program******Mental Health Treatment Specialist**** Provide therapeutic intervention services to children, adolescents, and adults using individual, family, and group treatment
* Develop, implement, and evaluate an individualized treatment program for all clients in the program
* Establish and maintain collaborative relationships with all child-serving systems and agencies in the area
* Lead/direct the treatment team and facilitate interagency and other meetings
* Conduct formal and informal assessments of need, provide crisis intervention/stabilization, access/refer to other providers and services as needed

 **CBHNP *4/2007-11/2008******Utilization Review Clinical Care Manager*** *8/2008-11/2008** Responsible for Mental Health/Substance Abuse Utilization Management for adults and children
* Responsible for understanding the Behavioral Health Services Delivery System and access to that system
* Maintain current knowledge base in Mental Health and Substance Abuse Treatment
* Work closely with Member, Member’s family, and providers to determine appropriate level of care to meet treatment needs
* Responsible to ensure that treatment delivered is appropriately utilized and meets the Member’s needs in the least restrictive, least intrusive manner possible
* Maintain caseload
* Non-Business hour on-call responsibilities as scheduled

***Children’s Clinical Care Manager*** *4/2007-8/2008** Responsible for understanding the Behavioral Health Service Delivery System and access to that system
* Work closely with Member, Member’s family, and providers to determine appropriate level of care to meet treatment needs
* Responsible to ensure that treatment delivered is appropriately utilized and meets the Member’s needs in the least restrictive, least intrusive manner possible
* Maintain caseload
* Non-Business hour on-call responsibilities as scheduled

**CASE MANAGEMENT UNIT, Harrisburg, PA *1999-2007******ICM/Blended Case Management Supervisor*** *1/2006-4/2007** Oversee and coordinate the daily operation of the Intensive Case Management (ICM) and Blended Case Management (BCM) Units
* Responsible for the orientation, training, and ongoing supervision of ICM and BCM case management staff
* Develop policy and procedures regarding the provision of ICM and BCM
* Contribute to problem-solving, planning, and decision-making at the Agency level
* Develop and maintain cooperative relationships with the Dauphin County MH/MR Administrator’s Office, as well as with supervisory staff at other human service and community agencies
* Provide 24 hour/ 7 days per week on-call coverage to ICM and BCM staff
* Responsible for special projects and assignments delegated by the Mental Health Director and Dauphin County MH/MR Administrator’s Office

***Children’s Intensive Case Manager*** *1999-2006** Interview mental health consumers to obtain psychosocial data/determine eligibility for services
* Develop Individual Service Plan based on consumer strengths and needs
* Develop and sustain ongoing relationship with consumer and significant others to ensure implementation of the Treatment/Service Plan
* Respond to and assess Emergency/Crisis situations

Provide 24 hour on-call coverage to all Intensive Case Management consumers | ***12/2021-present******7/2019-11/2021******11/2014-12/2019******11/2008 -12/2014*** |
| **Education** | **Master of Social Work***Temple University*, Philadelphia, Pennsylvania | *2005* |
|  | **Bachelor of Arts in Psychology***The Pennsylvania State University*, University Park, Pennsylvania | *1997* |
| Licensure | Licensed Clinical Social WorkerPA license #CW 017896 |
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