**[Customer Service Information Security](https://www.postjobfree.com/resume/ad27cq/customer-service-security-washington-dc)**

**Location:**Washington, DC, 20019

**Posted:**January 29, 2024

**Contact Info:**

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202-469-1583

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(202) 469-1583

dezaraypalmer641@gmail.com

WASHINGTON, District of

Columbia 20019

CONTACT

SKILLS

• Information Security

• Product Knowledge

• Data Collection

• Consultative Sales

Proven Customer Service Representative at New, adept in Information Security and Product Knowledge, adept at resolving complex customer issues, enhancing satisfaction levels. Expertise in Data Collection and Consultative Sales, built trust and strong client relationships through effective communication and problem-solving. Hardworking candidate skillful in providing excellent customer service. Proven track record of resolving customer issues in a timely manner while upholding the highest standards of customer satisfaction. Extensive experience in using multiple communication channels, including phone, email, and web chat. Strong interpersonal skills, and an ability to lead and motivate a team to success.

PROFESSIONAL SUMMARY

Customer Service Representative

new, WASHINGTON, District of Columbia

EXPERIENCE

October 2022 - December 2022

• Maintained a high level of professionalism when dealing with difficult customers.

• Handled customer complaints and inquiries in a courteous and efficient manner.

• Provided exceptional customer service to ensure customer satisfaction. Demonstrated excellent communication skills, both verbal and written, in order to effectively interact with customers.

•

Built sustainable relationships and trust with customer accounts using open and interactive communication.

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• Made appropriate account corrections to resolve customer problems. High School Diploma

Job corps, 1 Dc village lane sw

EDUCATION

September 2023

CERTIFICATIONS

(202) 469-158

Proven Customer Service

resolving complex custom

built trust and strong clie

skillful in providing excell

upholding the highest sta

channels, including phon

success.

professional summa

skills

• Information Security

• Data Collection

experience

Oct 2022 - Dec 2022

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