Pamela Emuesiri Osowa

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Summary

Customer service-oriented individual with strong communication, WFH, and problem-solving skills. Seeking a managerial and representative position where I can use my service and response skills to provide excellent service, oversee project processes and proffer swift and effective solutions.

Skills

* Excellent written and verbal communication skills
* Strong customer service skills
* Ability to work independently and as part of a team
* Proficient in Microsoft Office Suite and Google Workspace
* Bilingual in English and Yoruba
* Diligence and Consistency in a WFH/Remote workspace.
* Training Receptive
* Solution oriented
* Forecasting
* Critical thinking

Competencies

* Customer Management
* Project Management
* Communication
* Empathy
* Problem-solving
* Technical skills i.e. Networking, Marketing, Software Usage.
* Organization
* Accuracy
* Patience
* Resilience

Industries

Marketing, Business, Communications.

Experience

Brand Manager

Freelance

Ibeju-Lekki, Lagos.

September 2021 - Present

* Assisted with the development and execution of marketing campaigns
* Managed social media accounts
* Created and edited marketing materials
* Organized and executed marketing events

Education

GCSE ( High School Diploma)

Divine Scholars College

Ibeju-Lekki, Lagos.

2013 - 2019

Bachelor of Business Administration (BBA) Project Management

Nexford University

Online University

May 2023 – Present (In View)

Awards and Honors

Most Social Student, 2019.

References

Available upon request.