**Emmanuel Adewale**

**PERSONAL INFORMATION**

Nationality: Nigerian

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**SOCIAL PROFILES**

[LinkedIn](https://www.linkedin.com/in/emmanuel-adewale)

[Facebook](https://www.facebook.com/EOAdewale/)
[Medium](https://medium.com/%40emmanadewale)

**PROFESSIONAL SUMMARY**

Results-oriented IT professional with a proven track record in managing IT resources, providing technical support, and delivering software solutions. Skilled in system configuration, troubleshooting, and maintenance across various operating systems. Led teams to achieve business growth and customer satisfaction. Recognized for innovative problem-solving and ability to adapt to new technologies. Strong background in web development, brand communications, and digital marketing. Committed to continuous learning and professional development.

**WORK EXPERIENCE**

**August 2019 – Till Date**

IT Manager at **9ne Consults Limited**

* Managed IT resources, resulting in a 20% increase in operational efficiency and client satisfaction.
* Provided technical support and troubleshooting, resolving 95% of issues within agreed service level agreements.
* Led sales efforts, securing major contracts and contributing to a 15% revenue growth.
* Developed and tested software applications, resulting in a 25% reduction in system bugs and improved user experience.

**June 2018 – July 2019**

IT Assistant at **Axum Technologies, Calabar.**

* Installed, assembled, and configured workstations and laptops, achieving a 20% improvement in user productivity.
* Provided technical support for software and hardware issues, maintaining a 95% customer satisfaction rate.
* Implemented and optimized VMware vCenter and ESXi servers, resulting in a 30% increase in virtual server efficiency.
* Developed web applications and graphic designs, delivering visually appealing solutions that exceeded client expectations.

**December 2016 – December 2017**

Web Developer at **Achievers Solutions, Ile Ife.**

* Collaborated with clients to understand requirements and delivered web applications that generated a 15% increase in user engagement.
* Created web templates that improved the design process and reduced development time by 20%.
* Developed responsive and cross-browser compatible websites, resulting in a 25% increase in mobile traffic.

**June 2016 – December 2017**

Brand Communications Manager at **Just Rent Nigeria, Ile Ife.**

* Developed and executed innovative marketing strategies that increased brand awareness by 60%.
* Managed web and content development, achieving a 40% improvement in online presence and engagement.
* Led a team of marketers, successfully introducing the company's web application to new clients and potential users.

**INTERNSHIPS**

**July 2015 – October 2015**

IT Help desk at **CSL Stockbrokers Limited, Lagos**

* Assisted in the installation and configuration of software/hardware products on Windows platforms, ensuring smooth operation of computer systems.
* Provided technical support to end-users, troubleshooting software and hardware issues to ensure minimal downtime and optimal system performance.
* Collaborated with the IT team to maintain and monitor the network infrastructure, including Cisco Switches, voice, and data networks.
* Conducted network performance monitoring and analyzed network irregularities using appropriate tools to identify and address issues promptly.
* Assisted in the daily backup of servers using NetBackup Admin, ensuring data integrity and adherence to company standards and procedures.
* Supported the maintenance of power supply systems, including inverters and UPS, to ensure uninterrupted operation.
* Demonstrated professionalism and strong communication skills when interacting with users, delivering excellent customer service and technical assistance.

**EXTRA-CURRICULAR ACTIVITIES**

**August 2019 – Present**

Music Producer & Video Editor at **Studio 9ne, Lagos.**

I have produced several records at my free time, also have shot commercials, viral music video and also worked on post-production for movies.

**March 2018 – May 2019**

Welfare II at **Anglican Corper’s Fellowship, Calabar**.

Worked with other executive members of the fellowship to ensure every member is catered for, also that the lodge is clean, Conducive and habitable for all.

**May 2015 – December 2017**

Director of operations at **White House Entertainment, Lagos.**

I managed all Publicity materials for events, managed logistics and warfare of guests, also assisted as stage manager.

**EDUCATION**

October 2012 – November 2017

**Oduduwa University**, Ile Ife [Computer Science]

* Relevant coursework: MOS, MySQL, OCA 11g, Network Administration
* Developed an Employee Attendance and Payroll System as the final year project, receiving accolades for the best presentation

**CERTIFICATION & TRAININGS**

April 2020 – May 2020

**UX Foundations, LinkedIn**

April 2019 – April 2020

**IAB Digital Marketing and Media Foundations Certification, Google Digital Skills for Africa**

March 2020 – April 2020

**Google Analytics for beginners, Google**

March 2013 – June 2015

**MOS, N+, MYSQL, ORACLE, AnchorGrip**

March 2012 – September 2012

**Diploma in Networking, New Horizon**

December 2003 – December 2003

**Computer Literacy, NIIT**

**VOLUNTEERING EXPERIENCE**

**Zend Nigeria**, November 2019 – February 2020

* I helped redesign their Front-end web applications for a new product which they launched in 2019, which converted 40% visitors to customers.

**Foundation of Love**, July 2022 – till date

* I help develop and execute communication strategies to promote the organization's mission, activities, and achievements through various channels, including social media, press release, and public speaking engagements.
* Collaborating with the team to design and develop programs and initiatives aligned with the organization’s mission and goals.

**REFERENCE**

Available upon Request