

Gabriel P. Western

11924 Lynn Crest Rd
Monrovia MD, 21770

(304) 216-2209 | gpwestern78@outlook.com | <https://www.linkedin.com/in/gabriel-western-072a39202/>

EDUCATION

Bachelor of Science in Information Technology November 2022
Bellevue University, Bellevue, NE

RELEVANT COURSEWORK

| | |
|--|--|
| Cloud Computing and Governance | Microsoft Windows Server Management |
| Cisco Network and Routing Infrastructure | Computer and Network Security Fundamentals |
| Microsoft Security Management | Microsoft Operating System Management |

WORK EXPERIENCE

Maintenance Associate

Walmart, Moorefield, WV March 2020 – Present

- Ensure customer satisfaction with cleanliness of store
- Assist other departments as requested

GM Support Manager

Walmart, Morgantown, WV September 2019 – March 2020

- Supervised a team of 25-30 associates
- Coordinated with CSM to ensure proper staffing
- Point of contact between evening associates and daytime managers
- Coordinated training of evening associates

Personal Shopper

Walmart, Morgantown, WV January 2018 – September 2019

- Ensured customers' orders were correct
- Acted as a liaison between upset customers and management
- Worked with other departments to ensure proper on hand counts

Wireless Associate

Walmart, Morgantown, WV May 2009 – January 2018

- Acted as customer advocate with billing issues, questions and concerns
- Assisted customers with trouble shooting electronic devices
- Utilized inventory management systems daily to ensure product was available

HOBBIES, SKILLS, AND INTERESTS

Hobbyist electronics (RaspberryPi, Arduino, other single-board computers)

3D Printing (building, tuning, modifying and upgrading)

3D Printer firmware projects (Marlin and Klipper)

Basic/Intermediate programming (primarily Basic, Java, and a little C++)

Smart devices (phones, wearables, and home automation)

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REFERENCES

Jason Hart, Dispensary Associate and Consultant

Trulieve

1397 Earl L. Core Rd

Morgantown, WV 26505

C: (304) 216-6958

Jason.hart@trulieve.com

Benjamin Weimer, Software Engineer

StateFarm Insurance Company

C: (304) 290-7850

ben.weimer07@gmail.com

John Getz, Salesfloor Associate

Walmart 3215

5605 University Towne Center Dr

Morgantown, WV 26501

C: (304) 282-3165

johngetz91@gmail.com