



Pooja Jha

OBJECTIVE

A young and dynamic B.A Hons. English graduate looking for an opportunity to leverage my creativity and skills for growth of the organization and grow parallel with it

EXPERIENCE

CUSTOMER SERVICE EXECUTIVE

SILARIS INFO PVT. LTD. | New Delhi | 2022-2023

Collaborate with policy holder, including new interested customer to solve their queries and develop max-life policy holders across the world.

CUSTOMER SALES EXECUTIVE

TELEMINDS INFOTECH PVT. LTD. | New Delhi | 2023

Lead generation sales from Australian customers, convincing with client profit on various aspects, including financial profit and health care.

Delhi, India

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EDUCATION

SCHOOL OF OPEN LEARNING

B.A. HONS.ENGLISH

GOVT.B-3 PASCHIM VIHAR

SECONDARY EDUCATION (C.B.S.E)

SKILLS

Leadership



Communication



Team management



Customer service

