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| DemetraWilliams  1525 Grey Willow Lane. Arlington, TX 76002 · 954-298-4927  Metanissa@gmail.com · |
| A Nurse with 20 years’ experience in patient care including assessment, development of care plans, chronic disease management, and patient education. Additional expertise includes quality improvement, implementation of evidenced-based practice, patient advocate and staff development. |

# Skills

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| * Care Coordination * Disease Management * Microsoft Word * Microsoft Excel | * Risk Assessment * Quality Improvement * Patient Advocate * PowerPoint * Nurse Education |

# Experience

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| 4/2015 – CurrentService Coordinator/case manager, Amerigroup Conduct assessments to identify individual needs for patients with chronic diseases. Develop and implement care plans. Provide patient – focused education to promote behavioral change and empower members to improve medication compliance and lifestyle change. Assist with coordination of care to doctor’s appointments, follow up appointments after discharge from hospital. Assess member need for long term support services and provide ongoing reassessment and determine the need to improve patient outcomes. Coordinate interdisciplinary care meetings with support staff to coordinate patient care. Interface with medical director and physician on the development of treatment plans. Work with Medicare-Medicaid population and knowledge of Medicare/Medicaid guidelines. 7/2016 – CurrentPRN FIELD NURSE EDUCATOR, lASH gROUPProvide disease and product specific education and support to target audiences, such as patients, caregivers and practice areas. Responsibilities include patient education in the home on various drugs and self-administration techniques. Assess education needs and use nursing expertise to answer questions, address concerns and provide feedback. Knowledge of adverse drug reporting procedures. |
| 5/2011 – 4/2015Clinical nurse leader, Texas health resources Oversees management of patient care on a Cardiac Unit. Perform quality improvement projects to improve patient care outcomes. Implement evidence-based practice care at the bedside. Educate staff and physician regarding new policies and evidence-based practices. Collaborate with physician and other health care disciplines to achieve highest and optimal patient outcomes. Development of Congestive Heart Failure Guidelines and education for patients and staff. Conduct training for staff and nurses on project, policies and procedures. 2/2009 -4/2011staff nurse, Texas Health Presbyterian DallaS Delivers care to patients utilizing the Nursing Process on a Medical-Pulmonary-Ventilator unit. Assess patients, develop plans of care, administer medication. Notify Physician for any abnormalities and intervene as appropriate. Evaluate the effectiveness of interventions.  **1/ 2005 – 12/2008**  **Travel Nurse,** Novapro staffing  Traveled to multiple cities and states working on a variety of units such as Neurology, Orthopedics, Oncology, Medical/Surgical and Cardiology. Delivers care to patients utilizing the Nursing Process. Assess patients, develop plans of care, administer medication. Notify Physician for any abnormalities and intervene as appropriate. Evaluate the effectiveness of interventions. |

# Education

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| may 2012clinical nurse leader, texas christian university Master of Science |
| december 2002nursing, florida agricultural and mechanical university Bachelors of Science |

# licenses / certifications

* Registered Nurse in the State of Texas, License number: 753090
* Clinical Nurse Leader Certification
* Basic Life Support (BLS) Certification

**references**

* Saquoria Pickett – Team Leader – Amerigroup – 254-681-9451
* Nicole Gayner – Nurse Supervisor – Texas health resources – 832-661-9485
* Natosha Nolly – Nurse – Texas health resources – 817-793-90ed proficiency with office productivity software (e.g., MS Office, Share