**[salesforce Admin/developer](https://www.postjobfree.com/resume/ad0gpo/salesforce-admin-developer-worcester-ma)**

**Location:**Worcester, MA

**Posted:**October 18, 2023

**Contact Info:**

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313-913-2420

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**Resume:**

Krishnateja Yarlagadda

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SUMMARY

With 3 years of experience in Salesforce administration and development. Proven expertise in creating custom objects,

fields, Lightning applications, and integrating APIs using custom Lightning web components.Eager to contribute strong

knowledge in Apex development, Salesforce configuration, and data management in a Salesforce Admin/Developer

role.

WORK EXPERIENCE

University of Phoenix AZ, USA

Salesforce Admin/Developer (Engineer-II) Mar 2023 - Jul 2023

? Developed new features and enhanced existing services for student financial aid, utilizing front-end technologies

(HTML, CSS, JavaScript) for visual force pages and back-end development tools (Apex, Batch classes, Triggers).

? Administered and optimized the company's Salesforce CRM application, implementing security settings at various

levels, and creating custom objects and fields to meet specific needs.

? Improved data management by executing SOQL queries to fetch and import data, utilizing REST API protocol

callouts via POSTMAN, and leveraging Metadata API for customization tasks.

? Enhanced user interface and experience by developing Lightning Components, designing unique Lightning

pages to fit business needs, and ensuring seamless user experience through rigorous testing and deployment of

applications via CI/CD pipelines.

Acrotek IT Solutions.Inc KS, USA

Salesforce Admin Sep 2022 - Dec 2022

? Conducted comprehensive analysis of business and technical requirements to customize standard Salesforce.com

objects, ensuring alignment with specific operational needs.

? Implemented and managed pricing configurations in the Sales Cloud CLM, encompassing price dimensions, price

rulesets, and validation callback classes.

? Developed a variety of Lightning Web Components (LWC) to enhance service case console page aesthetics and

functionality, incorporating CSS and Design Parameters from the Lightning Design System.

? Streamlined the deployment process through utilization of the Copado deployment tool and adhering to a CI/CD

process for Salesforce Change Sets, ensuring smooth transitions to production following management approval.

P2PRO Technologies Hyderabad, INDIA

Salesforce Admin/Developer Aug 2019 - Jul 2021

? Managed data integrity and quality through data imports and exports, data cleansing, and deduplication processes;

resolved customer conflicts utilizing CTI web to case and Email to case strategies.

? Enhanced Salesforce functionality by creating automated workflows, custom Apex Classes and Triggers, and

integrating external systems; defined object and field-level security for varied profiles.

? Integrated marketing tools with Salesforce and implemented CPQ application to automate fulfillment processes,

improving business efficiency.

? Designed visually appealing, brand-consistent styles for custom Lightning components in collaboration with UX

designers; improved user experience by enabling dynamic styling changes through JavaScript and CSS.

Aveon Tech Hyderabad, India

Engineer Intern Dec 2018 - May 2019

? Collaborated with administrative and development teams, enhancing understanding and application of SFDC

standard objects such as Accounts, Contacts, Leads, Reports, and Dashboards, while also designing custom objects,

validation rules, and page layouts tailored to application needs.

? Successfully designed and implemented user roles, sharing rules, and record-level permissions for managing

access across different user profiles, leveraging field-level security and page layout to control field visibility and

accessibility.

? Demonstrated proficiency in data management through importing bulk records from excel sheets into Leads,

Accounts, Contacts, and Opportunities using Data Loader and Import Wizard; additionally designed HTML

Email templates for automated customer responses.

TECHNOLOGIES

? Programming: Apex and Java

? Frameworks: Visualforce pages (HTML, CSS, XML, JavaScript)

? Query languages: SOQL and SOSL.

? IDE : Visual studio code, Ecllipse

? Version controls: Bit bucket, Git, snowflake, and source tree.

? Deployment: Jenkins (CI/CD pipelines), Copado, and changesets.

EDUCATION

Rivier University, NH, USA

Masters in computer science

JNTUK, India