

NAAYDIA WATERS

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EXPERIENCE

AUGUST 2021 - MARCH 2022

REPAIR TECHNICIAN, UBREAKIFIX GAITHERSBURG, MD

- Customer service.
- Troubleshoot devices.
- Repair housing of all Apple, Samsung, and Google Phones.
- Cash handling, and account reviews.
- Sales of phone products.

FEBRUARY 2017 -2020

MOBILE SALES CONSULTANT SPRINT LANHAM MD

- Upgrade and new activations of phone lines.
- Tablet, and accessory sales.
- Gadget repair/Troubleshooting.

JUNE 2016-AUGUST 2017

MOBILE SALES CONSULTANT BEST BUY Laurel MD

- Customer service.
- Phone activations and Upgrades.
- Product Knowledge and sales.

EDUCATION

FEBRUARY 2023

INFORMATION ASSURANCE AND CYBERSECURITY CERT, UNIVERSITY OF PHOENIX

3.7 GPA THE NATIONAL SOCIETY OF LEADERSHIP AND SUCCESS

Studied I.T & Cybersecurity.

ASSOCIATE OF ARTS WITH CONCENTRATION IN INFORMATION TECHNOLOGY, UNIVERSITY OF PHOENIX MAY 2022-2024

SKILLS

- Advanced user of Microsoft Word, and PowerPoint and Excel.
- Excellent Interpersonal and communication skills.
- Trained in event planning and Hospitality Management.
- CPR Certified 2015-2020
- Serve Safe Cert 2016

ACTIVITIES

Very hardworking and determined. I Volunteer for feeding of the Less fortunate yearly. I have a certification in Hospitality Management that was obtained in 2015. I pride myself on helping others no matter what position I am in.