**[Snr. Project Manager](https://www.postjobfree.com/resume/advq9e/snr-project-manager-syracuse-ny)**

**Location:**Syracuse, NY

**Posted:**October 07, 2023

**Contact Info:**

[knairraghunath@gmail.com](mailto:knairraghunath%40gmail.com?subject=Snr.%20Project%20Manager)

[1-909-450-7361](tel:+1-909-450-7361)

[pdf](https://www.postjobfree.com/resume-download/advq9e?output=pdf) [docx](https://www.postjobfree.com/resume-download/advq9e?output=docx) [txt](https://www.postjobfree.com/resume-download/advq9e?output=txt" \o "Download Text File)[**Email to me**](https://www.postjobfree.com/contact-candidate/advq9e/snr-project-manager-syracuse-ny?etr=)

Top of Form

Your Email: cs@advanceqt.com [change email](https://www.postjobfree.com/change-email)

**Subject:**Response to your resume Snr. Project Manager

Message 

Job Description (optional) 



Bottom of Form

**Resume:**

Raghu Nair

1(909) 450-7361

Knairraghunath@gmail.com

linkedin.com/in/nairraghu

Recipient of Dubai Quality Award from Sheikh Mohammed Bin Rashid Al Maktoum

(President of UAE)

Recipient of Certificate for Honesty & Integrity from Los Angeles County

Police Headquarters

Professional Summary: - (Professional Services to Organizations across

multiple industries including federal and state clients, I have embraced IT

integration, mergers & acquisitions and Implementation of systems and

process in the space of Information technology & Information Security

through governance and risk profiling lenses. Having managed Projects with

committed time and nobility - worth 10 to 15 million; I have managed,

mentored, coached, and imparted technical and business knowledge to a 40-50-

member team)

> Rationalized, Designed and project managed control assessment process

cycle to support business outcomes strategy

> Evaluated existing NERC - CIP systems and established Controls for

Compliance

> Transform risk & compliance data into actionable insights to support risk-

aware decisions

> SME on COBIT 2019, COBIT 2005, COBIT 4.1

> Governance process for the management of CMDB

> Integrated ServiceNow GRC with CMDB

> Designed and developed a Control Rationalization Methodology

> Integrating OWASP top 10 with ISO27001 a framework to conduct Upstream

Application Integrity Check

> Planned, Designed and Implemented the Risk Assessment Process

> Project managed the key areas in the IT GCC for SOX Compliance

> Control rationalization for a major clearing house, post Test of Design

and effectiveness test

> Project managed ITSM projects and Governance of projects and programs

like: Integration of processes, Alignment of Systems, Rationalizing IT

General Controls, Maturity Models for process measurement etc.

> Managed project engagements with delivery teams from 5 up to 40 FTE,

operating onsite/offsite and near shore

Regulations, Standards, Frameworks, Systems: -

HIPPA, SOX, GLBA, AML, NYSDF, ISO 27001, NIST, NERC-CIP, GDPR, PIPEDA, SSAE

16/18, SOC1/2, PCI-DSS, ITIL, COBIT, HITRUST

Professional Membership (Local Chapters & Online):-

PMI, ISACA, COBIT OFFICIAL, COBIT for IT Governance and Risk Management,

ITSM (ITIL) Professionals

Certifications

. ISO 27001:2005 - Lead Auditor -BSI

. Certified Cyber Security Professional - Global Tech

. COBIT - ISACA

. ITIL - EXIN

. ServiceNow System Administrator - Service Now

. ISO 9001 - Lead Auditor - DNV

. SAS - Time Series - SAS corporation

. Project Management certifications - PMI & Others

. Data Governance & Privacy Foundation certification - Informatica

. IT & Cyber Security - CYBRARY

. Asset Security Fundamentals - CYBRARY

. Insider Threat Program - CYBRARY

. Certified Cloud Security Professional - CYBRARY

. Payment Card Industry Data Security Standards (PCI-DSS) -

CYBRARY

GRC Tools

. ServiceNow - GRC Module (SOX / PCI-DSS)

. Archer

EDUCATION

. Postgraduate in Computer Application

. Bachelor of Commerce

. Managing Risk - Harvard University

[pic] [pic] [pic] [pic]

EXPERIENCE

March 2020 - Till Date Cognizant Technology Services - Sr. GRC Architect

/Program Manager

\* PCI - DSS Premium Architect - PCI DSS 4.0 CoE Build- (A major Credit Card

Issuer - USA)

Design, Architect and Establish - Enterprise-wide organization to drive PCI-

DSS requirements through a PMO office and govern Technology Risk

Information Systems across different geographies to facilitate PCI - DSS

compliance

. Governance - Tracking and reporting

. Information Security Strategy & Business/ Technology change management

. Application Risk assessment and Data protection

. Tracking Vulnerability remediation

. Create Repeatable, sustainable PCI process and procedures

. Pre-Audit Assessment & Assessment Tracking

\* Senior Program Manager - Revamp Cyber Security Posture - (A major health

care provider post-Mergers & Acquisitions) USA

To integrate with an existing Control Based Management system - HiTrust

control, Compliance control delta between current and potential future

assessment firm, Policy and Standard Harmonization, Access Integrations,

and Application assessment for Data Lake were normalized utilizing the

START methodology. Responsible for the project plan timeline and budget.

Advisory role to CISO in:

. Risk Management, Policy Integration and Data Governance (Enterprise

and Cloud)

. Identity and Access Management (IAM), Compliance, Audit and

Remediation

. Information Security Compliance, Uuniformity in its approach to

privacy and security

. Evaluation report to establish the baseline for security measures -

Balance Scorecard

. Statute HIPAA requirements as applicable to its affected business

functions and covered entities that utilize PHI/ePHI

\* Senior Manager Projects GRC Architect - Regulatory mandate on

Interoperability(HL7) - Multiple clients in US Health Sector

Reporting to the Vice President, for the geographies which the customer

serves; analyze implications of federal, state, tribal, and local laws

including but not limited to HIPAA privacy rule, security rule, unique

identifiers rule, and enforcement rule to define the shall and will aspects

of the Medicare units embrace the interoperability norms

. Identified and developed policies for Personal representative access

and privacy regulatory requirements

. Finalized policies applicable for Interoperability Solution. (HIPAA,

CURES ACT, ONC, CMS)

. Designed and implemented risk assessment "Expectation Based

Interoperability Risk Assessment Framework"

. Mapping of health solutions to manage the covered entities of Payer,

provider and patient within the rules of HL7 standards and FHIR

profile cross mapping

. Designed & documented third party applications risk management and

onboarding processes

. Sensitive data definition areas for governance

. Designing the Third-party APP Risk Strategy and Member portals

integration

. Security review - Application Security - Test Strategy

. Establishing the design of data and privacy consent engine driven by

the compliance standards and integration of those with member portals

. Redefining the rules for member view for adjudicated claims data

including provider remittances, encounter data, clinical data and

other data managed by Medicare advantage, Medicaid FFS and Medicaid

Managed Care.

\* Subject Matter Expert COBIT - IT Risk Consultant - Large Investment

Management co., Jersey City, New Jersey

As a COBIT IT Risk Consultant worked closely with department management and

engaged key cross-functional stakeholders across Technology and with

Operational & Strategic Risk to implement COBIT within the Technology

organization. Evaluate, assess, and provide recommendations to management

for identifying, assessing, and documenting key risks and controls and

assess the COBIT maturity level of the organization

. Evaluate, assess, and provide recommendations to management for

identifying, assessing, and documenting key risks and controls, Policy

Changes, vendor management

. Assess process maturity based on COBIT capability level and next gen

levels

. Map COBIT (2019) to the existing technology policy statements

. Identify gaps and propose new controls and tests plans to be recorded

in The Enterprise Risk Management tool.

. Identify controls in the internal Enterprise Risk Management system

that meets specific criteria to map to COBIT Management Objectives

o Strategize existing ServiceNow environment to develop the

Centralized Control Based management system, adding the GRC module

o Recommended ServiceNow - GRC module Table design changes,

additions, and interfaces with CMDB

o The Rationalized key controls, categorized them under 9 security

entities and before getting recorded

Additionally, had to manage the program, extensively utilizing the ERP

systems of Cognizant

August 2014 - March 2020 - Tata Consultancy Services Americas Senior

Consultant

\* Lead Consultant GRC, Vendor Risk Assessment & Process Governance - Large

Insurance Company, Syracuse, New York

Assessing the current strengths and weakness of Information Security Risk

Assessment process to ensure it addresses and considers the likelihood and

impact to the confidentiality, integrity, availability, and auditability of

Client data.

. Vendor adherence to SSAE 16 SOC 2 type 2 report, analyzing the risk

acceptance level in conjunction with compensating controls

. Assessing vendor managed controls impacting NYSDFS compliance

. Works with team members, Legal, IT Architects and Business l to

identify areas of improvement in the contract process and implements

necessary changes.

. Review of vendor security controls and processes (PEN TEST Results,

Data Lifecycle Encryption,)

. Impart knowledge and provide training to AXA - TCS team in the space

of SOX to enhance awareness of ITGC they operate and maintain.

. Pilot assessment of IT General Controls for SOX 404 with Deloitte

. Assess current state IT General Controls from a Design & Operating

effectiveness standpoint using existing Risk Control Matrix

. Walkthroughs with Stakeholders to review control effectiveness, risk

control matrix, control narratives

. Recommend and guide the client Sox team to formalize response to pilot

assessments by Deloitte

. Conducted DR testing, study the results, improve the BCP and

resilience

Performed an internal Cyber Security risk assessment of IT systems and

infrastructure based on NIST CSF to enhance information security. The

solutions that were implemented were transitioned to a managed security

service.

. Report gap analysis, assess security process maturity against the

controls and framework of NIST

. Developed solutions in the space of:

o Policies

o Training & awareness

o Risk Assessment

o Access management

o Data Security

o Network Security

. Conducted DR testing, study the results, improve the BCP and

resilience

. Recommended changes to the IT CHANGE MANAGEMENET Process

. Introduced changes to the Vendor risk assessment process.

\* Audit Compliance & Process Excellence Manager - Energies & Utilities Co,

Long Island, New York

To deliver Audit, Compliance and Process excellence services for security &

Compliance programs and projects

. Oversee the tracking and management to closure of SOX audit issues and

compliance investigations

. Mapped the NERC-CIP controls with SOX ITGC

. Developed systems to identify critical and non-critical cyber assets

. Developed process framework for Access and monitoring of ERP assets

and integrated it with the On-site command center functions

. Defined MSP operational responsibilities at a system and process level

. Identified potential footprint by the Managed Service Provider in the

NERC-CIP data handling

. Analyze risk trends and have an oversight on third party risk to

initiate risk response process

. Assisted in root cause analysis and corrective actions for any

identified noncompliance or areas of improvement.

. Provided expert advice to Vulnerability management headed by CISO

office.

. Designed and developed a Vulnerability Handling Matrix and prioritize

vulnerabilities through CISO oversight consensus

. Work with CISO, third party vendor and client to manage the IT

Vulnerabilities

. Provided IT Vulnerability information to Senior Leadership and

Stakeholders

. Lead a team of 20 people from different verticals to manage External

Vulnerability and internal vulnerabilities identified through Qualys

and Securicon

. Assessed the current Vulnerability management process, identified

areas of improvement, designed and proceduralized new process.

. Designed security metrics and compliance reports for vulnerabilities

tracking, trending and remediation

\* Security Consultant - For a Global Financial Services leader - New Jersey

. Security Control testing for Audit Readiness

o Rationalized 180 controls to identify 30 key controls, categorized

them under 9 security entities

o Developed a governance structure to formalize the testing process

o Carried out Walkthrough with the stakeholders, conducted test of

design and test of effectiveness using test of one principle

o Reviewed evidence, identified gaps to be remediated in the form of

Observations and recommendations

o Test Of design and Test of effectiveness on the COBIT Lite based

controls

. Governance around following functions - (COBIT)

o Security Incident Management

o Security Vulnerability Management

o Security Network Operations

o Security Training

o Security Baseline

. Risk Identification

o Application Authorization and access management

o Authentication to firewall changes

o Device protection (Laptops, PDA, etc.)

o Malicious code protection

o High Privileged and emergency access

o Information security tracking and monitoring

o Baseline configurations

o Security Incidents management

. Provided guidance to the team in risk identification, analysis, and risk

Mitigation towards Reporting

. Summarized the findings for executive reporting

. Verified the process effectiveness to direct improvements established

within the NIST- cyber security framework

\* Project Lead - Compliance - A Major Supplier of Energies and Utilities

for the state of California

Transitioning the infrastructure services of the client to Managed Service

(Integrating Service Management processes, Tools and other Infrastructure

Services with the Regulatory requirements like SOX, NERC-CIP, SSAE16.

. Developed Systems and Processes for the management of NERC - CIP and SOX

controls

. Access Management Process Implementation (Design, Document, Train)

. Evaluate to assess Gaps in the Service Provider standards for SSAE-16

SOC1 reports

. Assessed the current regulatory requirements of NERC-CIP

. Lead the MSP team to mitigate Cyber Security and Compliance 2017

Observations, Vulnerabilities on SOX Controls, General Controls (BCP,

Operational and Governance), NERC/CIP Controls, Internal Audit Findings

. Evaluate and establish ITGC in the effectiveness of Security Operations,

SIEM, NERC Security Incidents

. Oversee and monitor internal teams to provide governance and audit

reports- weekly, monthly, and quarterly

. Oversee General Operational Controls like BCP, operational data and

System controls-

. Control Narratives for 3 domains that interface with SAP - GRC, ITSM and

Non-SAP applications

a) Control Processes and Narrative Documentations (SOX & NERC-CIP)

b) Review Controls Activity and Evidence Design with IT Compliance,

SOX Testing, Internal Audit, Process Owners Controller Team and

External Auditors

c) Key controls testing with control performers by doing a tabletop

exercise with each Primary/Backup control contact

d) Managed Service Provider were given training on SOX and detailed

session on Train the Trainer (Control contact) to understand their

responsibilities and obligation for each control in the 3 domains

. Documented NERC-CIP controls and process documents with MSP

responsibilities aligning with Client security mandates

. Developed and managed a high level and detailed project plan for

implementation of changes in the IT systems

. FEB 2013 - JUN 2014: Qaknights.inc (Business Partner) Calgary, Canada

MAR 2012 - NOV 2012: INFOSYS (Lead Consultant) Calgary, Canada

JUL 2010 - MAR 2012: IBM (Project Lead Control Framework) Calgary, Canada

JUN 2007 - APR 2009: Enerflex (Lead IT Governance & Control) Calgary,

Canada

. DEC 2005 - APR 2007: CompuCom (Technical Support Analyst) Toronto, Canada

. SEP 2005 - NOV 2005: Bank of Montreal (Project Coordinator) Toronto,

Canada

. APR 1989 - MAR 2005: Emirates Airline (Senior Network Engineer) Dubai,

UAE