**Surgical Management & Support | Patient Care | Risk Assessment | Problem Resolution**

**Zoe Dee Hartmann, PA-C, MS**

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## **OVERVIEW**

Patient-oriented professional with multifaceted experience in various medical environments including pediatric, primary care, ICU, and general surgery. Knowledge in communicating with patients and medical professionals for quality care, performing a multitude of exams, and developing treatment plans. Skilled at providing surgical support, assessing risks, and maintaining health.

**Key Accomplishments:**

* Performed charting for all positions to review patient history and document conditions, diagnoses, and care plans.
* Worked with various medical professionals to gain expertise to enhance and improve patient care.
* Obtained IRB approval for two projects including: “Impact of COVID-19 on Didactic Year Students” and public knowledge about the Shingrix vaccine.

**SKILLS & KNOWLEDGE AREAS**

Treatment Plan Development | Inpatient & Outpatient Care | Health Maintenance | Data Analysis | Exams | Client Relations | Medication Management | Documentation & Charting | Compliance Adherence | Project Management | Cross-Functional Collaboration & Communication | Process Improvement | Strategic Planning

## **EDUCATION**

**D’Youville College** | Buffalo, NY | 2021

**Master of Science: Physician Assistance Studies | Bachelor of Science, Minor: Psychology**

* Impact of COVID-19 on Didactic Year Students – Graduate Research Project
* Worked with 95 participants for a five-chapter thesis and presented to the board. | Received IRB approval for this project.

**Certifications & Professional Development:** NYS Child Abuse Identification & Reporting | Cultural Competency Care | HIPAA Awareness for Healthcare Providers | NYS Mandated Infection Control Training for Healthcare Professionals | Obesity Leadership Edge: Comprehensive lifestyle intervention – AAPA | BLS, American Heart Association | ACLS Training – Acute Care Life Support Training, American Heart Association | Naloxone – Toward the Heart | Opioid Prescriber Training Update Program Part I & II, University of Buffalo | Avoiding Racism in Healthcare Training, Medscape

## **CLINICAL EXPERIENCE**

**General Surgery – Dr. Vikram Vattipally, Trinity Medical WNY Surgery Practice** | OCT 2021

*Worked with general surgeon who specialized in bariatric general surgery and various conditions to provide patient care. Served on-call alongside doctor throughout the night to provide support. Consulted with ER for severity of conditions to provide timely treatment.*

* Communicated with patients regarding lifestyle changes while guiding them through the six-month process to ensure qualification for surgery and long-term care.
* Conducted follow-up care appointments with patients to track progress and treatment.
* Worked alongside a hands-on team during OR days in surgery and utilized sutures to close all patients. Completed procedure days for smaller surgeries with local anesthesia.
* Assisted in EGD outpatient procedures to assess anatomical structures prior to surgery.

**Geriatric – Erin Morgan PA-C, Highgate Medical Group** | SEP 2021 – OCT 2021

*Completed a two-week Geriatric rotation and gained experience in evaluation and treatment of patients ages 65 and older. Oversaw the aging process through biological and psychosocial factors and impact on employment status, financial security, family, and independence. Performed preventive, acute, and chronic patient treatment.*

* Managed operations and treatment with over half of patients in a COVID-19 ICU unit.
* Utilized antibody treatment for COVID-19 to support patients and reduce hospitalization
* Addressed problems based on client communication to create resolution and enhance satisfaction.
* Completed charting of conditions including medications, notes, diagnosis, final care plans, and assessments.
* Administered medication management practices while also overseeing physical and occupational therapy.

**Pediatric – Dr. Anthony Vetrano, Century Airport Pediatrics** | AUG 2021 – SEP 2021

*Participated in a six-week Pediatric rotation to obtain experience in care/treatment of infants, children, and adolescents from newborns to 18 years old. Worked in an outpatient setting to manage illness, health, problem visits, and treatment for various conditions.*

* Conducted physicals, wellness visits, and mental health screenings for patients.
* Communicated with parents and patients regarding vaccine information and milestone development.

**Primary Care – Jacqueline LaBelle PA-C, Limestone Primary Care** | MAY 2021 – JULY 2021

*Supported a primary care setting for evaluation and treatment of patients across an eight-week rotation. Gained knowledge and expertise regarding medical education and continuing care across various settings.*

* Oversaw research project regarding the Shingrix vaccine knowledge to educate patients, collect data, and obtain IRB approval.
* Guided patients through medical history to gather all information necessary for care.
* Conducted annual and problem-focused exams to determine problems and create treatment plans.
* Performed cortisone treatment injections for joint issues.

**Intensive Care Unit – Leah Gorski PA-C, Mercy Hospital of Buffalo** | MAR 2021 – APR 2021

*Worked a mixture of overnight and daytime shifts, collaborating with providers on the floor and in the ICU. Conducted hands-on management and monitoring of patient conditions. Assisted in various procedures based on acuity/patient needs.*

* Supported the COVID team daily to streamline processes within the COVID ICU. Ensured full PPE, compliance with guidelines, and ventilation management. Monitored patients through incubation and sedation monitoring. Utilized ECMO for heart and lung bypass to drive recovery.
* Managed ER consultations to determine the best course of action. Changed care plans based on recovery time.

**Psychiatry – Michael Asbach PA-C, DENT Neurologic Institute** | MAR 2021

*Functioned within a four-week behavioral/mental health rotation to manage a multitude of mental illnesses. Identified and treated varying conditions among psychiatric patients.*

* Communicated with both new and returning patients to provide optimal care.
* Supported psychotherapy, electrotherapy, counseling, and medication management based on treatment needs.

**Emergency Medicine – Kristin Merchinson, Millard Fillmore Suburban** | FEB 2021

*Worked in a high acuity environment within an emergency room setting for both day and night shifts. Provided patient care based on the severity of cases. Operated alongside various medical professionals to manage operations. Reduced problems in an emergency environment while handling a wide array of patients.*

* Analyzed medical history, labs, and imaging to identify problems and determine care based on patient situation. Communicated with patients regarding treatment plans and options.
* Performed a variety of medical practices including suturing of open wounds, CPR/BLS, and joint relocation.

**Obstetrics & Gynecology – Dr. Yen-ngoc Pham, Dr. Eddie Mas, Mercy OB/GYN Center** | JAN 2021

*Obtained knowledge in the evaluation and maintenance of care in women’s health including acute, chronic gynecologic, and obstetric issues. Oversaw pre-, intra-, and post-partum care for best practices. Worked in a hands-on role to support annual/problem-focused exams, STI testing, pelvic/breast exams, pap smears, and birth control options.*

* Solely performed all routine exams with doctor observation to ensure accuracy.
* Observed C-Sections to gain expertise for future procedures.
* Worked with pregnant women to track fetal growth and mother/baby health.

**Colorectal Surgery – Dr. Bryan Butler, Buffalo Medical Group** | NOV 2020 – DEC 2020

*Oversaw adult and elderly surgery patients in inpatient and ambulatory settings including surgical interventions and pre-, intra-, and post-operative care. Collaborated with a variety of doctors and providers to learn different techniques.*

* Performed exams during clinic days and discussed surgical options, risks, benefits, and conservative measures.
* Worked with doctor and team as first assist and provided retracting, suctioning, cutting, and laser work within surgery. Managed post-surgery steps including sutures, cleanup, and scheduling of follow-up appointments.

**Internal Medicine – Zachary Juliano PA-C, Community Health Center of Buffalo** | OCT 2020 – NOV 2020

*Treated adult patients in a low-income area during a four-week internal medicine rotation including medical problem resolution, evaluation, and clinical diagnosis/management of acute and chronic medical issues. Developed strategic treatment plans by working alongside the Physician Assistant.*

**Orthopedic Medicine – Brandt Dubey PA-C, Dr. Frank Schlehr Orthopedic Practice** | AUG 2020 – SEP 2020

*Observed treatment of acute and chronic musculoskeletal issues for orthopedic and follow-up care. Communicated with parents to perform exams and identify problems. Completed joint injections prior to surgery and evaluated imaging and results for physical therapy and post-care treatment plans.*

**Family Medicine – Dr. Joseph Barbato, Trinity Medical WNY** | JULY 2020 – AUG 2020

*Operated within family medicine during four-week rotation to observe and support doctors in an ambulatory setting. Provided patient management and evaluation of problems to create treatment plans. Worked with patients of varying ages to manage routine medical problems with acute, chronic, and preventive patients.*