



# JIHAD PAMARAN

Sales Representative

## OBJECTIVE

To obtain a Sales Representative position where my skills will give a valuable use that would certainly make a positive contribution to your organization while expanding my knowledge in the business process outsourcing field as well as giving the best experience to clients.

## CONTACT

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## EDUCATION

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**De La Salle-College of Saint Benilde Manila**  
2014 - 2019  
Bachelor of Science in Hospitality Management

## WORK EXPERIENCE

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### **SITEL - Technical Support**

September 2021–June 2022

- US Payroll (QuickBooks)
- Navigating through multiple systems
- Walking through customers to the resolution of their concern
- Selling company products and software

Achievements:

<i>December 2021</i>	Top 1 sales agent of the month
<i>January 2022</i>	Top 3 agent of the month
	Top sales agent of the month
<i>February 2022</i>	Top sales champ of the month
<i>March 2022</i>	Top 3 agent of the month

### **Concentrix - Advisor 1, Sales**

October 2020–May 2021

- Telemarketing
- Navigating through multiple systems
- Send sample orders
- Process payments and orders

**Hotel Benilde - Sales Marketing Assistant**

October 2020–May 2021

- Telemarketing
- Send proposals
- Proofreading documents

**Hotel Benilde – Front Desk Attendant**

September 2018–November 2018

- Handle guest check-in and check-out
- Bellman
- Telephone Operator

**Andrew Cafe – Food and Beverage Server**

February 2017–April 2017

- Table Setting
- Serving food and beverage
- Billing out customers
- Cleaning soiled dishes