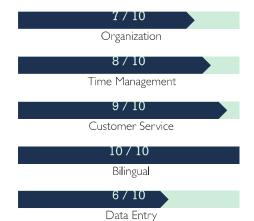
# Jacqueline Ibeth Flores

- (08)-3024-1719
- Fjibeth04@gmail.com
- Okinawa, Japan

## ABOUT ME

Sales Associate with 7+
years of retail
experience. Recognized
for superior customer
service and
communication skills that
ensures client retention.

# SKILLS



## FDUCATION

Certified Medical Assistant / Certification Medical Certification School 2022

## General Studies /

Northern Virginia Community College 2017-2019

## High School / Graduate Diploma

West Potomac High School 2014-2017

## EXPERIENCE

#### Sales Associate

Janz Medical Supply / Camp Foster / 2022

Sales associate focusing on customer service, client education and data entry.

- Filing client data
- Entering insurance claims
- Product knowledge

### Certified AT&T wireless specialist and representative

AT&T Wireless / Jacksonville, NC / 2021

Wireless specialist creating, maintaining, and entering data as well as training and guiding employees.

- Create, update, and maintain client information in computer systems
- Train and assist staff with daily operations
- Greet clients and handle inquiries

#### Verizon wireless specialist and representative

Verizon Wireless / Alexandria, VA / 2019

Verizon representative engaging in client education, records, and satisfaction.

- Providing customers with product education
- Expanding sales through confident, clear communication
- Transfer client information through secure systems