

Dustin Jeter

Secure Infrastructure Specialist

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<https://github.com/Drjeter>

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CERTIFICATES:

CompTIA Network+ and Security+

AZ-900: Microsoft Azure Fundamentals

Low Voltage Certification

WORK EXPERIENCE:

IT Support: May 2022 to present

Liquidpower Specialty Products Inc. Bryan, TX

- SCCM, Azure, Intune, Autopilot process, Active Directory, N-able, CMD, powershell
- Cisco IP phones with Cisco Unified Call Manager
- Windows 7, 8, and 10

IT Support: July 2019 to May 2022

Reynolds and Reynolds College Station, TX

- Audit an IDF including labeling/running cables, mac lookup, DHCP, and switch port configurations
- Run cables and setup hardware for 200 cubicles including punch downs in the IDF
- Remote helpdesk using an in house ticketing system
- Active Directory user and computer object creation, modification, and removal using templates
- Data center maintenance including rotating backup disks and monitoring link lights
- Imaging Windows 10 devices with MDT
- Update call routing for Polycom IP phones
- Core Switch Failover testing

ADDITIONAL EXPERIENCE:

I attended Coding Dojo, a coding bootcamp, where I learned to create full stack responsive web applications using HTML, CSS, Javascript, JQuery, Bootstrap, Python, Django, Flask, Github, and MySQL on linux and windows operating systems.

EDUCATION:

Psychology BS with Mathematics minor

Sam Houston State University

Math AS and Physics AA

Blinn College