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**Professional Summary:**

- 4+ years in customer service as a cashier and retail price coordinator.
- 6+ years in factory work, 4+ in production and 2+ in quality assurance.

**Education:** High School Diploma, Chambersburg Area Senior High School, Class of 2010

**Experience:**

**Schreiber Foods – Filler Operator & Quality Assurance Technician**

208 Dykeman Road, Shippensburg, PA 17257  
717-530-5000

Duties of a Filler Operator:

- Responsible for taking ownership of the Food Safety and Food Quality elements within the entire yogurt process.
- Responsible for performing sanitation duties on processing and packaging equipment.
- Responsible for the filling, ingredient blending, hand-packing and palletizing of yogurt products.
- Responsible for all record keeping and documentation pertinent to yogurt production.
- General cleaning and housekeeping of the overall yogurt packing line area and the plant.
- Responsible for basic maintenance of equipment and maintaining a clean work environment.
- Responsible for promoting open, honest communication between team members.

Duties of a Quality Assurance Technician:

- Perform QA inspections/evaluations of finished product to ensure product and/or packaging meets established SFI specifications.
- Manage QA Holds and any/all follow-up activities associated with this process.
- Work with Leaders and fellow partners to ensure Food Safety and Partner Safety.
- Understand and execute standard operating procedures relative to position.
- Perform all PCP and CCP checks required for position.
- Follow reaction plan for Food Safety, Food Quality and customer requirement outages.
- Perform analytical testing following documented test methods and procedures with accuracy and precision.
- Ensure quality data entries are put into the computer accurately.
- Maintain high safety awareness while proactively working in a safe manner. adhering to facility and laboratory health and safety policy and procedures.

**Food Lion - Cashier & Retail Price Coordinator**

4170 Philadelphia Ave, Chambersburg, PA 17202  
717-263-0037

April 1, 2011 – February 18, 2016

Duties for a Retail Price Coordinator:

- Ensuring that store items are received and sold at the correct cost.
- Working in the aisles correcting and replacing shelf tags.
- Occasionally assisting a corporate liaison with a price change.
- Helping any customer that asks for help.

Duties for a Cashier:

- Receiving payments and issuing receipts.
- Scanning goods and ensure pricing is accurate.
- Helping resolve customer complaints.
- Maintaining excellent customer service.

**Skills:**

- Multitasking
- Communication
- Customer service
- Problem Solving
- Teamwork
- Adaptability
- Loyalty
- Dedication