KAREN OMAYI
13707 Templar Lane • Sugar Land, Texas 77498
713-505-6404•omayikaren@gmail.com

**EDUCATION: The University of Texas at El Paso, Texas**

**Anticipated: Graduation May 2018
Bachelor of Science in Psychology**

**Minor: Biology**

WORK EXPERIENCE 2015-2017

**CVS**

• Neatly arrange items on shelves.

• Move merchandise using proper equipment and techniques.

• Act quickly to resolve guest concerns.

• Provide fast, fun and friendly service.

**Target,** Sugar Land, TX

**Sales Floor Team Member**

* Provide fast, fun and friendly service.
* Maintain a clean, great-looking store.
* Train new team members.
* Cross train and work in other areas of store as needed.
* Quickly and accurately scan and bag all items and collect payment.

**ROSS, Sugar Land, TX June 2013-2014**

Retail Associate

* Ensuring that the customers enjoyed their customer experience
* Assisting in different areas in the store such as the fitting room and a cashier and wherever is needed
* Developed a thorough knowledge of different departments and products
* Responded well to high stress situations in a fast-paced, constantly changing environment

**H-E-B,** Sugar Land, TX July 2011 – 2014
*Customer Service Assistant*

* Provided dedicated customer service in packaging products-organized groceries in the most effective way.
* Effectively learned to multitask and leverage efforts with coworkers
* Responded well to high stress situations in a fast-paced, constantly changing environment
* Fostered ability to take criticism while striving to achieve customer satisfaction, while maintaining a positive attitude
* Developed a thorough knowledge of different departments and products

**VOLUNTEER EXPERIENCE**

* Memorial Hermann Hospital- Served Patients with desserts as well as movies and kept patients company. 2009
* National Youth Service Day
* Fort Bend County Fair-Funnel Cake Booth 2010
* “Smiles on Wheels” Bicycle Assembly Give Away 2010
* Special Olympics 2010

**MEMBERSHIPS, AWARDS AND HONORS**

* Presidential Volunteer Service Award 2010-2011
* Criminal Justice Association Member 2009-2011
* Reserve Officer Training Core -Air Force 2008-2011
* Reserve Officer Training Core -Air Force-Cadet of the Quarter 2008-2011
* National Youth Service Day Certificate 2010
* Reserve Officer Training Core -Air Force-Flight Commander 2010
* Son’s and Daughter’s Award 2009

**References**

**Professor Meagan Sovine**

**Curriculum Vitae**

**Southeast College**

**Speech**

**Felix Morales Building, Room 124, cubicle K**

**713-718-2914**

**meagan.sovine@hccs.edu**

**Dr. Sovine was my professor in Communications when I briefly attended Houston Community College she can be speak on behalf of my academic achievements.**

**Jeannie Concha, PhD**

**Assistant Professor of Public Health**

**Research Interests: Hispanic Disparities in Diabetes, Mental Health and Coping, Cultural Health Beliefs, Community Health.**

**jeannie@utep.edu**

**Dr. Concha was my professor in Substance Abuse last semester at the University of Texas at El Paso she can be speak on behalf of my academic achievements in her class.**

**Sara Garcia**

**Teaching Assistant for Anatomy Physiology I Lab**

**Srgarcia11@miners.utep.edu**

**Sara Garcia is currently my teaching assistant for anatomy I she can speak on my behalf how I have made an impact in class this semester.**