**Nicoline T. Rademacher**  
9819 Commonwealth Blvd. Fairfax, VA 22032 nicolinemanda@gmail.com~ 913-223-2232(Cell)

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| **EDUCATION, VOLUNTEER AND AWARDS**  Certified Contract Tracer-**2020**  Johnson County Community College ~Licensed Practical Nurse ~**2009**  Kansas City Kansas Community College ~Associates in Science~**2008**  CPR, BLS and IV therapy Certification-**Current**  Assisted Living Management Certification-**Current**  Assisted Living Administrator level 1 Certification-**Current**  Certified Dementia Practitioner-**Current**  **PROFESSIONAL SUMMARY**  **SKILLS** |

* Critical thinking
* Strong presentation skills
* Attention to detail
* Effective staff coaching
* Team building
* Independent judgement and decision making
* HIPPA and OSHA compliance
* Workers compensation Knowledge
* Expert level of regulations in relation to Assisted Living
* Accomplished leader
* Resource management and networking expertise
* Savvy negotiator
* Quality Improvement competency
* Expertise in Validation technique

**WORK HISTORY**

**Memory Care Coordinator 5/1/2017 to Present**

**Sunrise Senior Living Assisted Living and Memory Care-Chevy Chase, MD**

* Run operations of Contact Tracing for team members and community.
* Contribute to leadership coordination with the Executive Director for a 150 unit Assisted Living facility. Oversee the entire Community when working as the weekend Manager on Duty.
* Build and sustain lucrative relationships with hospice and home care companies to promote business efforts.
* Developed an effective system of resident and staff communications to ensure high standards of customer service. Our facility received the JD power award in 2018 because of these changes.
* Completed 30 cold calls to Power of Attorney’s increasing the level of care, revenue and labor hours within the first 6 months.
* Aligned personnel staff and reduced overtime costs from 4% to 2% within the first 6 months.
* Oversee the dining program ensuring temperature logs, production sheets, menu planning, and diet regulations are up to date, state inspection ready, and serve safe.
* Promptly respond to community investigations.
* Constantly assess the community challenges and implement plans using the systems available to improve quality of care.
* Coordinate team member performance improvement plans and follow up with staff reevaluations with the Executive Director.
* Actively attend and participate in daily standup meetings, outlining the significant activities of the day.
* Actively attend weekly meetings, discussing and reviewing Quality Performance Improvement Plans, and staying abreast of current activities.
* Created a walk it out physical fitness program to aide with integration/transition of Assisted Living and Memory Care residents.
* Consistently educating staff on state and federal statues, rules and regulations governing to Assisted Living and Memory Care.
* Introduced gardening therapy.
* Continuously audit resident Individual Service Plans (ISP) and assessments ensuring residents individual needs are met and Level of Care (LOC) is accurate.
* Interpret and communicate new and/or revised policies to staff.
* Recruited and hired over 10 employees and promoted 4 of them within 6 months, with emphasis on career growth and development.
* Lead a multidisciplinary team program that serves over 25 residents living on Memory Care.
* Compile labor hour reports, cash receipts, revenue and expenditures, to determine the profit or loss of the unit.
* Collect and report monthly expense variances and explanations.

**Licensed Practical Nurse Wellness 07/2015 to 5/1/2017**

**Sunrise Senior Living Assisted Living and Memory Care-Chevy Chase, MD**

* Process admissions, transfers and discharges.
* Complete accident/incident reports on a timely manner.
* Follow up on lab tests as to ensure optimal continuity of care and resolution.
* Perform direct nursing care. Ensure that all personnel involved in providing care to residents are aware of the resident’s care plan.
* Administer and maintain proper surveillance of medications and records for controlled drugs.
* Perform facility training and continuing education classes.
* Perform/Liaison with external healthcare entities during assessments.

**Hemodialysis Nurse 5/2013~2015**

**Genesis Healthcare Silver Spring, Maryland**

* Orientated/mentored new hires on EMR system emphasizing on real time documentation.
* Monitor patients progress post treatment, document findings, and report abnormalities to hemodialysis center and Physician.
* Network and market with other healthcare disciplines.
* Perform patient direct nursing care.

**Charge Nurse 5/2009~07/11**

**Santa Marta Retirement Community, Overland park, Kansas City**

* Supervised and coordinated care with clinical and non-clinical team members.
* Lead infection control committee.
* Perform direct resident care for cognitively impaired residents.
* Ran operations of the Vaccination clinic.