**[Business Manager](https://www.postjobfree.com/resume/ad0hdd/business-manager-san-antonio-tx)**

**Location:**San Antonio, TX, 78258

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**Resume:**

?Vasil G. Georgiev, MBA

San Antonio, TX 78258 (913) 972-5546 vasko\_g@hotmail.com

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BUSINESS ANALYTICS PROFESSIONAL

Results-oriented analytics professional with extensive experience in analytics, business intelligence and data driven strategies. Dependable and detail-oriented with exceptional prioritization and project management skills. Exceptional problem-solving skills and a history of implementing process improvements to reduce costs and increase efficiency.

CORE COMPETENCIES

Business Analysis Complex Issue Resolution Business Case Development Reporting Governance

Data Relational Databases Cost-Benefit Analysis Compliance & Slant Audits

PROFESSIONAL EXPERIENCE

FARMERS INSURANCE GROUP, CA 2007 - Present

Business Manager Analytics, 2021 ? Present

? Analyze business data and market trends to develop actionable strategies for management

? Created auto shop density maps for cost-effective staffing and favorable labor rates, delivering $4.5M ROI

? Led Bodily Injury loss analysis, resulting in a 5.6% improvement in settlements

? Implemented automated payments to third-party vendors, yielding $170k ROI

Business Intelligence Analyst, 2017-2021

? Created and managed complex Business Intelligence models

? Developed Tableau dashboards for 14% higher response rate and 7% less detractors in 6 months

? Implemented governance to assess email spoof email threats

? Led process improvement efforts, reducing average inventories by nearly 28%

Business Intelligence Report Developer, 2013-2017

? Analyzed application system changes for $300M+ claims platform

? Developed reports and conducted ad hoc data requests

? Enhanced regional reporting capacity by 32% by automation

? Assessed system change impacts on data/reporting infrastructures and supported testing for upgrades

Accounting Analyst, 2012-2013

? Prepared and analyzed financial statements and reports for business units

? Evaluated accounting impacts of system changes and provided recommendations

? Analyzed control deviations in balance sheet and operating results

? Reconciled bank and general ledger accounts to identify and correct discrepancies

Claims Business Analyst, 2007-2012

? Developed and implemented reports and projects to monitor financial, staffing, quality control and claims processes

? Analyzes and reported on various aspects of Farmers Insurance Call centers and Claims operations, using tools such as SAP, SQL queries, Oracle tables, Microsoft Office (Excel, Access, Word, and PowerPoint), as well as the OBIEE 10g platform, SharePoint, ADP (ETime), and Athenium (Team Think)

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Statistical Data Analyst, Blessing Neuropsychological Services, Kansas City MO, 2006-2007

? Developed and scored standardized mental ability tests, questionnaires, and exams by using mathematical techniques like factor analysis, multidimensional scaling, and data clustering to evaluate extensive data from Wechsler Memory Scale (WMS) and (WAIS) cognitive tests

? Conducted clinical psychological research to assess psychological theory, treatment methods and diagnostic techniques to give a comprehensive assessment of an individual's cognitive abilities

? Assisted with psychological procedures and testing to help the evaluation and diagnosis of the neuropsychological disorders

MGMT Intern in Emergency Preparedness, National Disaster Medical System, Kansas City MO, 2003-2004

? Performed risk assessments for emergency responses to natural and technological disasters

? Evaluated established emergency preparedness drills for natural disasters in Oklahoma, Missouri and Kansas

? Assisted in analyzing, planning, and implementing evacuation processes that meet government regulations compliance

EDUCATION

Master of Business Administration (MBA) -- Emphasis Area: Business Management

TECHNICAL UNIVERSITY OF GABROVO

Bachelor?s degree in Economics

UNIVERSITY OF KANSAS

Associate?s degree in Computer Science

TECHNICAL UNIVERSITY OF SOFIA

TECHNICAL SKILLS

BI Query Tools: advanced proficiency with: Querying and manipulating data in STATISTICA; IBM Cognos ReportNet; OBIEE Answers; VBA; EPM, Qlik, TOAD, Dbeaver; Alteryx; Tableau; Power BI; Snowflake; SAP BI; Celonis

Microsoft Office: Excel (macros, power queries, Tables, Pivots, lookups, string functions and math functions); Access (advanced proficiency with loading data, writing queries and manipulating data)

LANGUAGES

English

Bulgarian

Russian

VOLUNTEER EXPERIENCE

SBP Houston Recovery Operation ? Assisted in rebuilding 426+ homes impacted by hurricane Harvey and Imelda

CERTIFICATIONS

Lean Six Sigma Green Belt

Lean Six Sigma Yellow Belt

Power BI Fundamentals

Business Valuation Fundamentals

Advanced Tableau - Data Model

Business Intelligence Fundamentals