

Effectiveness of CAPA

Perform a subsequent follow-up and audit the process to determine that the actions taken was effective (close the loop) and ensure a high level of confidence that the problem will NOT re-occur as a measure of success.

ISO 9000:2000 8.5.2 f: Requires establishing the effectiveness of CA & PA eliminating the causes of nonconformity

Step	Action
1	Review to establish what action were taken
2	An assessment to determine whether the action taken were those required to nbe taken
3	An evaluation of whether the actions were performed in the best possible way
4	An investigation to determine whether the nonconfomity has recurred

CAPA are improvement opportunities to achive both robust processes and products. QMS prescribes measuring, monitoring to determine effectiveness