

OLUWAGBENGA, FAVOUR IREOLUWA

Lagos, Nigeria. | gbengafavour334@gmail.com| +234 09077388747

PROFESSIONAL SUMMARY

A proactive, analytical, and innovative individual with years of experience in, customer service, business management and administrative management. Consistently achieve record-high customer satisfaction, and turnaround of underperforming operations.

SKILLS

- Leadership Skills
- Interpersonal Skills
- Social Media skills
- Creative thinking
- Active Listening Skills
- Problem-Solving Skills
- Writing skills
- Time Management Skills
- Google Analytics

WORK EXPERIENCE

Social media handler/ Doobrystore

March 2022 – March 2023

- Hosted monthly inter-department meetings to determine effective direction for online campaigns, aiming to foster digital brand growth.

- Created a brand-new catalog of best-selling company products to increase advertisement of the company.
- Managed the company's Twitter, Instagram, ,WhatsApp and Tiktok profiles.

Customer Care/
Chunkies Food
Services

January 2018 – August 2018

- Helped oversee the launch and progress of several social media campaigns..
- Created engaging Facebook and Instagram content for promotional purposes.
- Increased the degree to which social media was utilized for the purposes of customer service.

EDUCATION

Undergraduate
University of Lagos|political science

October 2025

Kasmond comprehensive college, ile-ewe/ikotun.
Senior Secondary School Certificate

July 2017

CERTIFICATIONS

Best Arts Student, Kasmond comprehensive college **July 2015**

Best Arts Student, Kasmond comprehensive college. **July 2016**

Best Arts Student, Kasmond comprehensive college. **July 2017**

LEADERSHIP EXPERIENCE

- Assistant Social Director November 2019 – November 2020
- Social Director November 2020 – November 2021

INTERESTS

I like learning, reading, and meeting new people.

REFEREES Available
on request.