# TOLU ADENIYI

### **CREATIVE WRITER**

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#### **EDUCATION HISTORY**

Bachelor of Arts in English and literary studies Institution: Bayero University Kano

#### CERTIFICATIONS

**Diploma in copywriting Institution:**Harde Business School, Lagos



**Diploma in script writing** Institution: Terra Academy for the Art(TAFTA)

#### Highlight Skills

Content writing Scriptwriting Research Creativity and Originality Customer service Collaboration and Adaptability Time Management

#### **RELEVANT SKILLS**

- Microsoft office suite
- CLM
- WordPress
- Canva
- Dub script, Final Draft, Celtx,
- Fade in

#### WORK EXPERIENCE

#### Freelance strategy content writer

Swish media, Lagos.

- Oct 2022- 2023
  - Create copies and content calendar schedule for brands under affiliated or represented by swish media.
  - Spearhead startegy and brainstorming sessions for brands represented and brief documents.
  - Curates and compile document for pitches.

#### **Content writer-**

Auxilia images and global ltd, Lagos. Jan 2022 – Nov 2022

- Responsible for researching topics, creating style guides and schedule for agency and brand contents, writing contents that helps drive conversions.
- Worked with the creative team on brands represented by the agency including Email marketing content, press releases, copies and content calendars.
- Represented and spoken on behalf of the agency at industry events and awards and Advert pitches.

## Customer relationship team lead

MTNNigeria connect 12/2018 to1 2/2020

- Daily attend to customer's request and transaction, report and excalate unresolved issues.
- Send a daily report to my supervisors on target and sales of products and services.
- Daily remit collective sales/income of my team to the bank.

## Front line relationship officer- 2 year internship

Access bank Nigeria 2016 to 2018

 Manage customer day to day transaction ranging from deposit, withdrawal, NEFT, to Remita transactions, to Foreign exchange, maintaining an 100% customer satisfaction, thorough yet seamless process.