**OWOLABI MAYOWA KUNLE**

HOME ADDRESS: 19 Ologundudu Street Aboru , iyanapaja Lagos.

TELEPHONE: 08038468972 |GENDER: Male

EMAIL: owolabimayowakunle@gmail.com |NATIONALITY: Nigerian

**OBJECTIIVE**

To provide exceptional customer service and support, utilizing my skills and experience to exceed customer expectations and build strong relationships.

**EMPLOYMENT HISTORY**

**CUSTOMER SERVICE JUSTRITE SUPERSTORE 2020 - CURRENTLY**

* Provided friendly and professional customer service, ensuring customer satisfaction and loyalty
* Provide timely and effective customer support
* Resolve customer issues and complaints in a professional and empathetic manner, exceeding customer expectations.
* Maintain accurate records of customer interactions and transactions.
* Collaborate with team members and other departments to ensure timely and effective resolution of customer issues and concerns.
* Continuously develop and improve customer service skills and knowledge through training and education

**TEACHER NYSC 2018 -2019**

 **ADSS Girls Bukavu Army Barrack Kano**

**Plan, prepare and deliver lesson plans and instructional materials that facilitate active learning**.

* . Develops schemes of work, lesson plans and tests that are in accordance with established procedures.
* Instruct and monitor students in the use of learning materials and equipment.
* Worked closely with the other teachers to ensure all avenues of the curriculum are met and delivered lessons the student
* Responsible for ensuring that all students fully comprehended the taught curriculum and provided support to students who required extra guidance

**SKILLS**

* Teamwork
* Problem Solving
* Effective Time Management
* Flexibility
* Active Listening
* Computer Skills
* Communication Skills
* Product Knowledge
* Positive Attitude
* Attention To Detail

**ACADEMIC QUALIFICATION AND INSTITUTIONS ATTENDED WITH DATES**

**2017: B.Sc. (B.Ed.) SOCIAL STUDIES Kogi State University.**

**2019: DIPLOMA IN INFORMATION TECHNOLOGY Unique Computer Institute Kano.**

**CERTIFICATION\_**

**2019: NYSC CERTIFICATE NYSC**

**2020: DIGITAL MARKETING UDEMY COURSE**

**2023: PROJECT MANAGEMENT PROFESSIONAL HIIT PLC**

**2023: DIGITAL MARKETING HIIT PLC**

**REFREES**

AVAILABLE ON REQUEST