

# ADEBAYO MUKAILA OLALEKAN

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## PROFILE SUMMARY

An excellence driven professional with high numerical, analytical, and problem-solving skills and competencies in secure power solutions equipment of APC by Schneider Electric to ensure quality power availability to sensitive and critical electrical, electronics, and information and communication technology equipment load thereby ensuring the best possible way for achieving the organizational goals.

## CORE SKILLS

- Effective Communications
- Excellent Keyboard Skills
- Teamwork Oriented
- Technical Support/Maintenance
- Excellent Use of Microsoft Office Suite (Excel, Word)
- Customer Service & Support
- Problem Resolution ▪ Strategy Implementation
- Managed Service Operations

## WORK EXPERIENCES & TRAINING

LAMDA RIVERT TECHNOLOGIES LIMITED (February 2017 – Present)

### *Field Service Engineer*

- Ensure proper management of secure power solutions equipment provided on site.
- Perform all preventive and corrective maintenance on all power solutions equipment on site.
- Co-ordinate sites inspection, preparation and operations.
- Attend to all technical issues escalated by the APC Customer Care and Client Services.

BISWAL LIMITED

(January 2012 – February 2017)

### *Network Surveillance/Front Office Engineer*

- EMS/NMS administration and acknowledge network alarms.
- Proactive monitoring of networks for alarms as generated by network infrastructures such as the RTN 900 series using the NMS Manager.
- Ensure checking alarm threshold and escalate to relevant parties to act on corrective of alarms detected and work order assignments.
- Standard fault tracking procedures through trouble ticket creation and timely updating of resolution activities so as to minimize downtime.
- Coordinate all faults resolution activities ranging from field supports to faulty unit replacement so as to ensure speedy fault resolution.
- Notifying the management of the identified & acknowledged faults according to the Management Notification Matrix Control Document
- Generating reports of all the identified, acknowledged and resolved faults Log from the IC TOM and sending such reports to the Management for a proper documentation.

- Network experience/knowledge, monitoring/surveillance skill in a telecommunication domain.
- Proactive monitoring of the Airtel Nigeria Backbone Fiber Optic Cable and DWDM Equipment (Tellabs 6350, 6345, 6370 6325 etc) for alarms as generated by network infrastructures, such as Tellabs 6300, Tellabs 8000, Tellabs Web Reporter & AIRTEL-INMS Tellabs Platform.

TRANSFER TECHNOLOGY COMPANY (TTC Mobile Ltd, Lagos.)

***Technical Support Engineer***

*(January 2009 - February 2012)*

- Installation and Administration of IT- Systems
- Computer Administration / LAN Set-up and Configuration
- Computer Systems Assembling, Software Installations, Partition & Disk Formatting, Printer installation, Troubleshooting and System repairs.
- Cabling Configuration: Cross-over, Straight-through etc.
- IP Addressing, Setting-up Network (Peer-2-Peer & Server-Client).
- Creating/Managing users account with Active Directory Services.
- Wireless Networking & Network Administration
- Setting up WLAN on a Cable Network.
- Enabling Wireless Access with Point-2-Point and Multi-Point Antennas (2.4 GHz Band) and Cisco Routers/Switch configuration for internet-working Computers.

## **ACADEMIC & PROFESSIONAL QUALIFICATION**

**2012** National Youth Service Corps (NYSC)

**2010** University of Lagos, B.Sc Economics

**2004** Yaba College of Technology, OND Computer Science

## **HOBBIES**

Reading

Football

## **REFERENCES**

Available on request.