**RABIU IBRAHIM AYODELE**

No 3 Tijani Street, Iyana ipaja, Lagos

Tel: 08165477023

Email: jamesayodele183@gmail.com

# **PROFESSIONAL SUMMARY**

* To make significant towards the development of my employer while at the same time develop myself. To use my acquired knowledge and skills towards achieving the organization goal and to put my best with ultimate interest for accomplishment of the organization goals.
* A likeable and articulate customer service professional who has the ability to impress client by giving them exceptional services.
* I'm continually searching ways to improve processes and I have track record of creating positive customer outcome on all levels. I am a passionate best-practice advocate who possess attentive face to face customer services experience and I have the ability to make customer feel special.

# **DETAILS**

* Sex: Male
* Marital Status: Single
* State Of Origin: Ogun
* L.G.A: Ijebu Ode
* Religion Muslim
* Nationality: Nigerian

**INSTITUTION ATTENDED: DATE**

* Ladoke Akintola University of Technology, Ogbomosho. 2014-2019

(Urban and Regional Planning,**B.TECH**).

* Tai solarin College of Education, Omu-ijebu, Ogun state. 2007-2010 (Chemistry/Geography, **NCE**).
* **NYSC**  2022

(National Youth Service Corps)

**WORKING EXPERIENCE: POST**

* Excellent Achiever's College, Ijebu Ode, Ogun state.(Teaching)

2010-2011

* Human Resources at Al-Hayat Relief Foundation.

2011-2012

* Tin can,APAPA,Lagos state(clearing and forwarding). 2012-2013
* Social media officer at Kaybee Properties Limited, Ijebu Ode. 2013-2015
* Collection officer at blue ridge microfinance bank, Ikeja Lagos 2017-2018
* Industrial Training( Town Planning Office,Ijebu Ode,Ogun State) 2018
* Administrative Manager at Ecogas Energy Plant, Abeokuta,Ogun State.

2019-2020

* Customer Service/Fr ont Dsk at Skin by Pel Organic World(Ikeja Lagos) 2020-2021
* Sales manager at DEVAM PROPERTIES LIMITED (Agege,Lagos) 2021 till date

**ACQUIRED SKILLS :**

* Customer service & relation
* Administrative support skill
* Financial Reporting
* Excellent communication and people skills
* Strong knowledge of MS Office
* Good organization and multi-tasking
* Problem solving skills
* Time Management
* Commitment of Excellence
* Team Spirit

**ACCOMPLISHMENT:**

* I accomplish my daily task by attending to 50 customers per day.
* Solved an angry customer complaint that has called 5times without resolvement.

**REFEREES:**

**DR. I.O iGE**

Ladoke Akintola University of Technology, Ogbomosho Oyo State.

Tel: 08066108567

**MRS OLAKIJENA PELUMI**

Skin by Pel

Tel: 08165756494

**MRS IDIYAT OYEYEMISI**

Rio Pro Makeover

Tel: 08056718644