**[Business Analyst Project Manager](https://www.postjobfree.com/resume/ad1uon/business-analyst-project-irving-tx)**

**Location:**Irving, TX

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**Resume:**

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PROFESSIONAL SUMMARY

oOverall 14+ years of SAP experience which in SAP Project Management, SAP Enterprise Portal (SSO), SAP SuccessFactors (Employee Central), SAP HCM, CRM(Hybris), SAP S/4 HANA and the experience encompassing a wide range of skill set, roles and industry verticals, currently working as an SAP Project Manager/SAP Business analyst.

oExperience in leading and managing teams on and offshore resources. Handled multiple roles Team Lead, senior consultant, Business Analyst

oSAP experience in Telecom, Automobile, Pharmaceutical, Consulting, oil & Gas, Government sectorss

oCoordinate business users with SAP support activities carried out for events including scheduled maintenance downtime, system upgrades, software installations, job scheduling.

oResponsible for designing the SAP solution to meet the project’s objectives and requirements.

oInvolved for Testing, Cutover, Go-Live for Project, SAP Security

oHandled project risks and issues, developed mitigation strategies, and provided solutions to keep projects on track and on schedule.

oHelped to maintain multiple segregation of duties tools and revise security rulesets.

oExecuted SAP security role and user security managed services support.

oProactively involved in SAP Security methodology, associated work programs, accelerators, and testing procedures.

oProvided solutions to existing clients while working to maximize client value.

oI could exceed client expectations in a sophisticated consulting or accounting firm environment.

oMaintained high-quality project deliverables by monitoring and assessing project performance.

oLeads Technical Team meetings and monitors progress of development Acted as a mentor for KPIs and metrics within assigned subject area.

oCRM(Hybris) Design, build and configure applications to meet business process and application requirements.

oExperienced in SAP CRM E-Commerce ISA-Internet sales-Web channel -WCEM 3.0(Web Channel Experience Management)

oExperience with SAP CRM-Middleware configurations, Site, Subscription and Publication.

oProject Management for all HR, Payroll and Workforce Management projects and initiatives

oSolid understanding of integration points between SAP HCM and SuccessFactors

oResponsible for analysis, planning, configuration testing on the project,

oImplementation, documentation, training and support of SAP solutions and related interfaces.

oSAP SuccessFactors expertise includes Position Management, Foundational Objects, MDF, Workflows, Pick list management.

oRBP, Time off, data models and Adhoc Reports in Employee Central.

oSAP HCM Functional experience includes HR Renewal, Personnel administration, Org.

oManagement, Negative Time management, Basic Payroll, Compensation

oConfiguration of New Employee group and subgroup

oGiven multiple trainings to End-user/Superusers and involved for UAT.

oGood knowledge in CPI and BizX Suit, “Employee Central “, “Recruitment” and “Performance Goal Management,On-Boarding,End-UserTraining”

oGood knowledge of SAP CPI, SAP BTP, SAP PI/PO projects.

oKnowledge on SAP API Management

oKnowledge on building Integrations using the SAP BTP - SAP Integration Suite

oExtensive working Experience with various SAP Portals like (EP Portals (ESS/MSS, CRM, SRM), CE- Portal)) NWDI, NWDS, SAP CRM(Hybris), MDM, Fiori (Portal), SAP S/4 HANA

oGood working knowledge of JAVA/J2EE & SQL.

oPublished FICO related transactions codes (OX02, OX03, OB45) in SAP Portal for end user access.

oCreated custom Tcodes,ABAP applications for FICO transactions in SAP Portal for end user access

oEngage with automation, analytics, and business/application control specialists to address SAP risk management needs in a holistic manner.

oAssigned FICO roles to Business users.

oGood working experience with ticketing tools like Service Now, Jira Service Management for different Projects

SAP Enterprise Portal Administrator

oLead and Managed Portal User Administration including security groups and role administration.

oWorking experience in Portal User administration, System administration, and Content administration & Knowledge Management

oSystem landscape and design for Role Management and Security

oSSO between Enterprise Portal and SAP ECC, B/W, SRM, HR, ECC, and other backend systems using logon tickets SAML LDAP integration with external Portal and reverse proxy.

oLead in developing collaboration roles and KM for multiple areas of the business featuring KM documents repositories,documnets search and indexing.

oExtensive experience in analyzing the Portal runtime exceptions and troubleshooting Portal issues with SAP for various resolutions including the use of OSS notes.

oWorking experience on PAR file customization in Enterprise Portal

oKnowledge of Customization and configuration of ESS/MSS business packages and Development Components.

oExpertise in creating iView’s, Pages, Workses, Roles, Users, Groups And assigning PCD objects to users/groups.

oConfiguration of Technical systems (WEB AS JAVA & WEB AS ABAP) in SLD

oConfiguration of Systems Objects and JCO destinations in Portal.

oConfigured NWDI environment (DTR, CMS, CBS, and SLD).

oSSO configuration between portal and SAP systems using logon tickets.

oImport and Export of Transport Packages between different servers.

oCustomizing Portal Logon screen and changing portal look and feel using Portal Desktop, Themes and Rule Collections and portal Internationalization (I18N).

oGood Experience in using WAS JAVA Admin Tools (SDM Tool, Config Tool, Visual J2ee admin Tool and System Analyzer) and FPN (Federated Portal Network)

oDeveloped documentation to facilitate on-going support.

oWorks closely with business stakeholders to gather and document business requirements, ensuring they are effectively translated into SAP system functionalities.

oExperience in conducting workshops with high level executives and business users.

oExtensive experience with analysis, design, development, customizations, Support, Testing and implementation of software applications including SAP applications.

oProficient in analyzing and translating business requirements to functional/technical requirements.

oTechnical consultant and Developer.

oExecuted software projects for Automotive, Pharmaceutical, Petroleum and Process industry.

oGood communication skills, interpersonal skills, self-motivated, quick learner, team player.

oPossess Project management skills, good Communication, Business Process Analysis, Consulting, Design and Documentation skills.

PROFESSIONAL EXPERIENCE

Adecco, USA Feb 2023 to Current

SAP Project Manager/ SAP SuccessFactors (Employee Central)

Responsibilities:

oIdentified, allocate, and monitor project resources, including personnel and technical or operational requirements/needs.

oIdentified project risks and issues, developed mitigation strategies, and provided solutions to keep projects on track and on schedule.

oMaintained high-quality project deliverables by monitoring and assessing project performance.

oGenerated regular project status reports and presented them to the main involved parties.

oMaintained project documentation, including requirements, schedules, and change requests.

oActed as the primary point of contact for updates regarding a project’s status while providing updates and managing expectations in relation to all collaborating team members.

oWorked on Role based permission (RBP) to create roles and permissions.

oGiven training sessions for End-users & Super-users and involved for UAT.

oHelping the customer in solving problem by providing technical and production support

oWorked on Position Management in Employee central.

oGood knowledge on Configuring Employee files and customizing of Employee Central Portlets

oInvolved in post implementation activities like hyper care support.

oCreated Test scripts in HPQC and coordinated with requester for user acceptance process.

Environment: SuccessFactors Employee Central (Cloud), Recruitment, Onboarding, CPI

Olympus, U.S.A May 2022 to Jan 2023

SAP Project Manager/ SAP SuccessFactors (Employee Central)

Responsibilities:

oTaken care User acceptance testing.

oCoordinates project scheduling, creation, and presentation of the Project Kickoff Meeting

oManages the IT and consulting resources for project team on a day-to-day basis.

oIdentifies key resources Business team members and ensures availability.

oAligns Roles Responsibilities to Project Organizational Structure

oDefines and executes the communication plan.

oConduct the workshops with the clients regarding the Bosch standard solution for ProcurePay AP process.

oBusiness requirement gathering

oWorked on Provisioning system to setup jobs, data models, language packs & activate functionalities.

oWorked on Role based permissions (RBP) to create Roles and Permissions

oWorked on data migration to upload employee data & Foundational data.

oInvolved in post implementation activities like hyper care support.

oAnalysis of bugs reported and defect resolutions.

oTesting, training, defining support procedures and implementation of the post go-live policies.

oAbility to write highly detailed functional specifications for outputs, interfaces, and custom functionalities.

Environment: SuccessFactors Employee Central (Cloud) Recruitment, Onboarding,CPI

DBAG, Germany April 2021 to April 2022

SAP Project Manager/ SAP SuccessFactors (Employee Central)

Responsibilities:

oDid Customization of customer’s instance as per the requirement like text replacement, created dashboards, created custom fields.

oResponsible for designing the SAP solution to meet the project’s objectives and requirements.

oDeveloped customized ESS leave request workflow to escalate to next level manager with notification.

oConfigured New Employee group and subgroup.

oConfigured ESS/MSS Applications for Time sheet & Leave Management

oGathered customer requirement and based on that prepared Specification document and defined Development days.

oDuring implementation of Employee Central – did customization on data model as per customer’s requirement.

oDid customization for Foundation Objects, made labels as per customer requirement.

oCreated reports for customers using different report designer tools like Ad hoc report, List View reports, Dashboard reports, classic reports, spreadsheet reports.

oFixed Standard EC report in ODS (Operational Data Source).

oWorked on back-end joins to pull required data in the front end.

Environment: SuccessFactors Employee Central (Cloud), HCM

Dupont, India Feb 2019 to Mar 2021

SAP Project Manager/ SAP Portal Administrator/HCM Consultant

Responsibilities:

oGiven Support for all Dupont Portals CRM/SRM/E-Sourcing

oCoordinates project scheduling, creation, and presentation of the Project Kickoff Meeting

oManages the IT and consulting resources for project team on a day-to-day basis.

oWork with Business Process teams to integrate change management activities into the specific BP S release workplans.

oConfigured ERP Scenarios for Integration

oSolve Vendor replication issues pertaining to SRM.

oProvide Coordinate functional specifications with technical team for development activities.

oExperience in leading teams and driving their work to ensure project timelines are met.

oWorked on multiple Systems adding and decommissioning in Dupont Portal

oDuring Portal support Involved in Incidents & Requests & PRSNs for adding/decommission the systems.

oPrepared project specific documents on the Business Blueprints, functional and technical specification documents.

oConducted workshops for business users on requirement gathering, demos, trainings, PoC and Support.

oExperienced in SAP Cloud for customer - Sales and Service

oTransactional scenario integration, Activity, Lead, Opportunities, Quotation and Sales Order.

oService Ticket, Service Order and Confirmation.

oWorked on NWDI Activities for transport & release the changes.

oGiven support for Custom Java Applications related to CRM applications.

oDone Banner message Publishing posting in all the Dupont Portals

oGiven support for all ERP (Reports & WD ABAP) applications which are linked with Portal.

oWorked on Knowledge Management, Collaboration, Portal

Environment: SAP Enterprise Portal, NWDI, CRM

ASML, Netherlands Feb 2018 to Feb 2019

SAP Team Lead/ SAP Portal Administrator/CRM Consultant

Responsibilities:

oAct as the primary point of contact for updates regarding a project’s status while providing updates and managing expectations in relation to all collaborating team members.

oHandson ServiceNow ticketing tool for SAP Portal support.

oWorks closely with business stakeholders to gather and document business requirements, ensuring they are effectively translated into SAP system functionalities.

oPrepared project specific documents on the Business Blueprints, functional and technical specification documents.

oConducted workshops for business users on requirement gathering, demos, trainings, PoC and Support.

oHands-on experience on configurations, setup, Integration with C4C Solution with op-premise SAP CRM, and ERP. iFlows integration with HCl and Pl logical and technical routings.

oExperienced in SAP Cloud for customer - Sales and Service

oTransactional scenario integration, Activity, Lead, Opportunities, Quotation and Sales Order.

oService Ticket, Service Order and Confirmation.

oExperience in conducting workshops with high level executives and business users.

oWill allocate, and monitor project resources, including personnel and technical or operational requirements/needs.

oCreated list of users and roles assignment to users in SAP Portal

oResolved Portal connectivity issues and browser compatibility issues related to SAP Portal

oDone installation setup for Hybris (CRM), involved multiple technical & functional support for the CRM applications.

Environment: SAP CRM Hybris, SAP Enterprise Portal

BDL, India Dec 2016 to Dec 2017

SAP Lead/SAP Portal Administrator

Responsibilities:

oGiven technical support for SAP Portals (ESS/MSS, SRM).

oLeads Technical Team meetings and monitors progress of development Acted as a mentor for KPIs and metrics within assigned subject area.

oDevelop documentation to facilitate on-going support.

oCreate and deliver training materials as needed to foster a more effective use of SAP systems by the user community.

oCoordinate business users with SAP support activities carried out for events including scheduled maintenance downtime, system upgrades, software installations, job scheduling.

oCustomized portal logon screen using Par file, published Word & Excel documents for SRM.

oCreated anonymous User creation for SAP Portal login.

oDeveloped iView’s, pages, work sets, roles creation for ESS/MSS, SRM in 7.4 portal.

oResoled N/W connectivity issues and browser compatibility issues related to SAP Portal

oCreated SSO Configuration for SRM for accessing applications in SAP Portal

Environment: SAP Enterprise Portal, HCM, SRM

DOP, India Nov 2015 to Nov 2016

SAP Lead/SAP Techno-Functional Consultant

Responsibilities:

oGiven support for Users login & Applications access in SAP Portal

oDeveloped Java application for User idle session time out for SAP portal.

oCreated iView’s, pages, work sets, roles creation for Business users for access applications in SAP portal.

oAs per requirement created no of WDABAP applications in SAP Portal

oCreated LMS application in HCM for Business users training purpose and published in SAP Portal.

oAssigned required Roles & Groups to Business users for access ESS/MSS applications.

Environment: SAP Enterprise Portal, HCM LMS, ESS/MSS

Ericsson, Switzerland June 2015 to Oct 2015

SAP Project Lead/SAP Portal Consultant

Responsibilities:

oInvolved for MDM knowledge Sharing for supporting Applications.

oInvolved in CRM application support for customization of Java applications using MDM JAVA APIs.

oLead in capturing end user requirements for upgrade of ESS/MSS systems.

oLead in integration of portal with Corporate and SAP Security for LDAP integration

oDesigned and executed Portal system Landscape to connect to various back-end R/3 systems.

Environment: SAP MDM, Enterprise Portal, Java

PGCIL, India Mar 2015 to May 2015

SAP Project Lead/SAP Portal Consultant

Responsibilities:

oCreated Iviews,Pages,Roles in SAP Portal for assigning to Business users

oCreated ESS-MSS Applications in SAP Portal and provided access to Business users to access those applications in SAP Portals DEV/QA/Prod.

oCreated SRM applications in SAP Portal using Transaction codes for accessing those applications in SAP Portal.

oResolved tickets which is raised by Business users for Portal Support

oTaking care all supporting activities which is raised by Business Users

Environment: SAP Enterprise Portal

Honeywell, U.S.A Jan 2014 to Dec 2014

SAP Portal Consultant & WebDynpro JAVA Developer

Responsibilities:

oDone Installation (Environment setup) for ISA resource framework to access CRM Java applications.

oDone Java applications customization like change the labels & stylesheets, color changes etc...

oBusiness Packages installation for Managers & Employee Self-Service in SAP Portal

oFixed bugs and defects related to Portal applications.

Environment: SAP Enterprise Portal, CRM ISA Resource Framework

RCI, India Dec 2011 to Mar 2013

SAP Portal Administrator/Webdynpro Java

Responsibilities:

oCreated All Transaction Iviews using Transaction Codes for MM & PS & FI in SAP Portal

oCustomized Portal Masthead Par file for RCI Image change

oInvolved in Personalization activities for ESS/MSS (Travel & Leave Management) in SAP Portal

oDone code customizations for Library Management Webdynpro Java Applications related to ESS/MSS

oInvolved for ESS/MSS (Quota Overview & Leave Management) Webdynpro Java customizations.

oCreated Transaction IView’s links for publishing the reports in ESS & MSS using SPRO.

oConfigured MSS in SAP Portal for Managers usage.

oIn NWDI Configured Tracks/DCs for customization of webdynpro Java applications related to ESS/MSS, and taken the responsibility to move the activities DEV, QA,PROD in NWDI.

Environment: SAP Enterprise Portal,NWDI,SLD

Dr Reddys, India Feb 2011 to Dec 2011

SAP Portal Consultant & WebDynpro JAVA Developer

Responsibilities:

oCreated Transaction Iviews using Transaction Codes for MM & PS & FI in SAP Portal

oCreated list of KM iviews for accessing Repositories in Knowledge Management & Collaboration for uploading & publishing documents.

oCustomized Portal Masthead Par files to change the look and feel of SAP Portal.

oCreated IAC Iviews in a portal for Training & Events for Business users.

oDone changes for ESS/MSS (Quota Overview & Leave Management) Webdynpro Java customizations.

Environment: SAP Enterprise Portal,Webdynpro Java

British Petroleum, U.K June 2010 to Feb 2011

SAP Portal Administrator

Responsibilities:

oCreated All Transaction Iviews for MM & PS & FI Transaction Codes for publish reports in SAP Portal

oInvolved in Knowledge Management & Collaboration for uploading documents and Videos.

oResolved Portal related tickets and service requests when users got access to Portal.

Environment: SAP Enterprise Portal

Sony Ericsson, Switzerland 2009 Dec to Mar 2010

SAP Portal Administrator

Responsibilities:

oConfigured Knowledge Management & Collaboration Repositories for upload documents and approvals as per client requirement.

oCreated IAC Iviews as a portal for Training & Events for Business users.

oInvolved in code customizations for Library Management Webdynpro Java Applications

oGiven support for multi-language development for Webdynpro java application.

Environment: SAP Enterprise Portal, Webdynpro Java

SKILLS HIGHLIGHTS

oSAP Success Factors (“Employee Central”, “Employee Central “, “Recruitment” and “Performance Goal Management, On-Boarding, End-User Training”) & CPI

oSAP HCM Time Management, ESS/MSS, Payroll

oSAP Enterprise Portal Administrator

oSAP CRM Hybris

oTicketing tools (ServiceNow, Jira Service Management)

oKnowledge on MDM Console /Import Manager /Data Manager /Syndicator

oKnowledge of Core Java, JDBC, Servlets, JSP, Java Beans and Struts and exposure to Server-side programming using JAVA/J2EE.

oTrained in Fiori technology.

EDUCATION

oMaster of Computer Applications (M.C.A) (Acharya Nagarjuna University,India).

oBachelor of Computer Applications (B.C.A) (Acharya Nagarjuna University,India).