

JEMILA IBRAHIM

✉ JAMEELAHIBRAHEEM8@GMAIL.COM

☎ 09036394707

📍 NO. 29 ASO C

📅 25th September 1993

🇳🇬 Nigerian

🌐 [linkedin.com/in/jameelah-ibraheem-288224275](https://www.linkedin.com/in/jameelah-ibraheem-288224275)

PROFILE

As a highly motivated and results-driven professional with over 2 years of experience in customer support, I am adept at resolving customer issues. I have a proven track record of being the most improved agent of the quarter and also the best agent of the month by increasing sales revenue and streamlining processes.

My commitment is to deliver exceptional customer service while promoting sustainability and advancing technological innovation. I am seeking to contribute my skills and experience to a dynamic team.

My key strengths include being result-oriented, adaptable, problem-solving, team collaboration, data analysis, time management, organization, interpersonal skills, ethics, and honesty. I am dedicated to continuous learning and professional growth.

SKILLS

Data entry and analysis



Communication, problem-solving and teamwork and collaboration

AWARDS

Most improved agent of the quarter, Outsource Global Technologies Limited

17th May 2023

A certificate acknowledging my dedication and hard work towards the success of my team and company

PROFESSIONAL EXPERIENCE

Outsource Global Technologies Limited, Customer Support Specialist

2021 – present | Abuja, Nigeria

I am responsible for handling both incoming and outgoing tasks and assisting customers in resolving any issues they may have. Additionally, I also address emails and tickets.

Revenue Mobilization, Allocation and Fiscal commission, Administrative assistant

2021 – 2021 | Abuja, Nigeria

I helped in managing the day-to-day activities of the department, minutes of meetings, and data analysis.

INTERESTS

Innovation and Technology. (Problem-solving, communication, teamwork, and continuous learning.)