# Abby McDowell

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# Work Experience

# **CMA / Receptionist**

Dr. Donald Cohen - Overland Park, KS February 2019 to June 2020

Room patients, check in patients, enter in patients information, phlebotomy, vitals, renew prescriptions, prior authorizations, verification of insurance, collect co-pays, EKG's, schedule patients, work with 2 different EMR systems

#### **Certified Medical Assistant/ Medical Office Coordinator**

Grandview Healthcare Clinic - Grandview, MO August 2015 to January 2019

- Room patients, vitals, phlebotomy, referrals, renew prescriptions, prior authorizations, assist with procedures
- Help manage the office, train new employees, and manage CPC + measurements, attend CPC + meetings
- Managed and directed the daily duties and responsibilities of five other certified medical assistants under two doctors. I was responsible for ordering supplies, reviewing over charts, and checking procedure codes to confirm all billing and coding codes where correct for doctors to be able to lock there notes.

# **Certified Medical Assistant**

KCIM - Kansas City, MO October 2013 to April 2015

- Room patients, vitals, referrals, renew prescriptions, prior authorizations
- Patient preparation, assist w/ procedures, tasks, worked for multiple doctors, and roomed for two providers at once
- Internal medicine, Rheumatology, Podiatry, Urgent Care

## **Certified Medical Assistant**

Overland Pediatrics - Kansas City, MO December 2012 to October 2013

- Check patients in and out, vitals, procedures, chief complaints, injections to children
- Verifying insurances, referrals, call prescriptions into pharmacies

#### Skills

- billing (3 years)
- Billing (Less than 1 year)

- coding (3 years)
- PHLEBOTOMIST (5 years)
- phlebotomy (5 years)
- EMR (6 years)
- Injections (7 years)
- Patient Care (7 years)
- CPR Certified (7 years)
- EKG (5 years)
- Vital Signs (7 years)
- CPR (7 years)
- Filing (7 years)
- Microsoft Word (10+ years)
- Receptionist (10+ years)
- Scheduling (10+ years)
- Venipuncture (5 years)
- EHR (6 years)
- Vital Signs EKG's
- · Sterilization Phlebotomy
- Patient Education Patient History
- Working for multiple doctors Injections
- Assisting w/ procedures Stitch Removal
- PA'S/Referrals CPC
- measurements
- Simple X-Ray's Bone Density's
- · Customer Service Management
- Self-Motivated Scheduling
- Multitasker Organization
- Problem Solving Skills All scripts & ECW, Practice Fusion, Quickbooks
- Time clock approvals/Kronos Verifying Insurances
- Some Billing and coding All kinds of meetings
- Microsoft
- Word
- Excel
- · Power Point CPR/AED Certified