

# FORMATO EUROPEO PER IL CURRICULUM VITAE



#### INFORMAZIONI PERSONALI

Name Gracia Ortuno Maria Elisabetta

Adress VIA XXV APRILE, 30, MORTEGLIANO (UD), 33050. ITALY

Telephono 3332480068

E-mail Elisabettagracia@gmail.com

Nationality Spanish

Date of birth 09.02.1988

# **WORKING EXPIRIENCE**

• Period (from – to)

DA 25.02.2013 AD OGGI

· Name and adress of the employer

Azienda sanitaria universitaria Integrata di Udine - Udine, Friuli-Venezia Giulia via Pozzuolo 330, Udine, 33100. Italy

Type of buisness or sector

Public hospital

Kind of employment
Main duties and responsibilities

- Preanalytical managemenet in the central laboratory of Udine hospital
  - Acceptance and administrative-bureaucratic management of samples
  - Work cycle supervision and analysis of critical activities
  - Documentation and sensitive data management
  - · Management of incoming and outgoing emails and paper mail
  - Answering telephone calls and forwarding to the corrisponding sectors
  - · Management of archives, documents and files

Kind of employment

**Acceptance of Covid swaps** 

- · Main duties and responsibilities
- Preanalytical managemente of covid swaps in virology laboratory
- Communications management
- Errors and criticality management

Kind of employment

- Acceptance outpatient secretary
- Main duties and responsibilities
- Patients and waiting lists acceptance and administrative-bureaucratic management
   Documentation and sensitive data management
- bootimentation and sensitive data management
- Management of incoming and outgoing emails and paper mail

Kind of employment

- **Nurse in Mental Health Departement**
- Main duties and responsibilities
- Reception and assistance to the person and family in the field of mental health and social issues
- Therapy management
- Health counselling and education
- Planning interventions and support programs to develop autonomy and psychophysical weel-being
- Patient crisis management
- Management of listening groups and rehabilitation activities in the work and social fields
- Comparison and collaboration with other professional figures (doctos,

### **EDUCATION AND TRAINING**

 Period (february 2022 - february Master in Project Management

2023)

· Name and type of educational Universidad de Barcelona / Obuisness School

institution

· Main subjects / professional skills Project management according to the PMBOK Guide standard

studied

· Qualifiication achieved Master

Literature and Philosophy degree Period (october 2015-june 202')

 Name and type of educational Universitty of Udine

institution

 Main subjects / professional skills Humanities subjects and logical-philosophical skills

studied

· Qualifiication achieved Degree. Vote 105. Thesis in Neuroscience

• Period (october 2008-november Degree in Nursing

2011)

· Name and type of educational University of Napols Federico II

institution

· Main subjects / professional skills Nursing subjects

 Qualifiication achieved Degree. Vote 110 cum laude. Thesis in Adherence to treatment in psychiatric patients

**PERSONAL SKILLS AND** ABILITY TO CONCENTRATE EVEN UNDER PRESSURE, ACQIRED OVER YERS WORKING IN COMPETENCES

MENTAL HEALTH DEPARTEMENT AND DURING THE COVID EMERGENCY.

PRECISION AND FLEXIBILITY

HOLISTIC VISION, DEVELOPED BY WORKING IN DIFFERENT FIELS AND IN CONTACT WITH THE

PEOPLE

MEDICAL TERMINOLOGY

MANAGEMENT OF CUSTOMIZED PROJECTS AND PASSION FOR PROJECT MANAGEMENT.

**ITALIALIAN** NATIVE LANGUAGE

OTHER LANGUAGES

**ENGLISH** 

 Reading excellent Writing excellent Speaking excellent

**SPANISH** 

excellent Reading Writing excellent Speaking Excellent

## ALTRE LINGUA

**FRENCH** 

Reading goodWriting goodSpeaking good

INTERPERSONAL SKILLS AND

COMPETENCES

Relational and communicative skills oriented to the subjective and cultural situation of the recipient, learned through the study of effective communication and developed at work.

Team working attitude

Listening skills.

ORGANIZATIONAL SKILLS AND

COMPETENCES

Excellent problem solving skills.

Organizational and timing capabilityi.

TECHNICAL SKILLS AND COMPETENCES

USE OF OFFICE PACKAGE

DRIVEN LICENCE

В

MORE INFORMATION

"Autorizzo il trattamento dei miei dati personali ai sensi del Dlgs 196 del 30 giugno 2003 e

dell'art. 13 GDPR"

Udine, 07/08/2023