**Nasim A. Khan**

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**Summary:**

* Experience in Agile and Waterfall models of SDLC
* AWS (Amazon Web Services)
* Experienced in MySQL, Putty, Jenkins, Kibana
* Experience in HP QC (ALM), Rally, Magic. Experience in working with SoapUI
* Experienced in developing, trouble shooting and customizing Manual test cases using HP ALM/Quality Center
* Expert in Bug Tracking Systems and Processes using HP ALM/Quality Center
* Performed the day to day activities related to Fed Wire / ACH Functions
* Research and process daily ACH rejects. Responsible for monitoring and dressing all non-posts, stop pay, positive pay and ACH returns on a daily basis.
* Experience in various type of testing such as Smoke, GUI, Functional, System, Integration, Security, Database, Compatibility, Web Services, Usability, UAT, Regression, etc.
* Experience testing mobile applications for both iOS and Android.
* Experience with business process modeling, facilitating collaboration between Business and IT, prioritizing requirements, defining releases.
* Hard working, patient, quick learner, flexible and dependable. Goal and quality oriented adaptable to any given situation

**Work Experience:**

**Epiq Systems** KC, KS

**Sr. Quality Analyst** 2018 – Present

* Worked with AWS (Amazon Web Services). Worked in EC2, S3, RDS (DB Instances, Performance Insights)
* Analyzes quality of software using functional, exploratory, and performance testing
* Executes automated testing
* Analyzes test runs to ensure proper functioning of software
* Documents bugs using Microsoft VSTS
* Develops test plans and test cases for work items
* Prepares test cases and data for automation
* Runs automation in Microsoft Visual Studio
* Creates and updated existing documentation
* Performs Scrum Master duties
* Ensured that new and existing product functionality are reliable, defect free and function as intended
* Created, documented, verified and executed automated component-level to user acceptance test plans and test cases
* Participated in the development and reporting of test metrics; items such as test confidence and test coverage reports
* Reviewed requirements specifications and identify gaps and inconsistencies
* Worked closely with development engineers, business analysts, and other QA team members to identify, report, and troubleshoot defects; verify problem fixes in a detailed, efficient, and timely manner
* Provided leadership among other Quality Assurance Analyst positions; facilitating a lead role in providing direction and working directly with the Product Development Manager

**Westar Energy** Topeka, KS

**Quality Analyst – Lead** 2017 – 2018

* Quality Analyst Lead for the Power Marketing Team
* Defined test scenarios for the applications and performed manual testing in HP ALM
* Wrote and executing and maintaining test plans, test procedures, test cases in every release and in all phases of SDLC
* Imported and exported data from MS Excel and MS Word to ALM as part manual testing procedure
* Coordinated testing for TriplePoint
* Worked with the SOA team and lead the testing effort with PI data
* QA lead for the SPP Market 1.24 testing
* Instrumental in creating widgets for the Westar Home page
* Experienced in working with SoapUI
* Tested all applications using Cell phone handset for Android and Apple (Tablets included)

**Peoples Bank** OP, KS

Mortgage Banker2017 – 2017

* Exceeded established goals for number of loans originated and closed
* Exceeded established goals for $ amount of loans originated and closed
* Maintained knowledge of relevant mortgage loan products
* Identifiedcustomers goals, needs and qualifications, determined and recommended the product that best meets the customer’s needs
* Personally inform the customer - by phone or in person- of loan underwriting conditions and approval/denial. Meet all stated deadlines and criteria for thoroughness and accuracy
* Conduct outside sales efforts with realtors and other referral sources

**AON – NFS** Overland Park, KS

**Quality Analyst** 2016 – 2017

* Analyzed product documentation to inspire the creation of a Test Plan to ensure testing quality
* Adhered to the established Aon NFS Information Technologies Software Development Life Cycle
* Analyzed product documentation to plan for the best testing approach that will ensure quality
* Worked closely with project managers, software developers, business analysts and Operations team members to ensure quality products
* Effectively communicated and documented all problems discovered during validation process
* Batch processing analysis, knowledge of generating reports via batch and data validation

**Kansas Department of Commerce** Topeka, KS

**Program Manager/QA** 2014 – 2015

* Managed all Management Information System (MIS) activities for Workforce Data Quality Initiative (WDQI) grant
* Established data collection requirements
* Reviewed and analyzed operations to assist, gave advice and train program personnel regarding prescribed standards, practices and procedures
* Coordinated technical and administrative documentation and reports to fulfill program objectives

**LCC International** Op, KS

**Migration Analyst** 2012–2014

* Support network migration activities by managing configurations and troubleshooting on Cisco 901, 2941 and ASR9K Aggregation Services Routers. Run Layer 2/3 performance and quality testing of Ethernet Virtual Circuits to ensure organizational standards are met or exceeded. Administer daily conference bridge calls with field engineers and colleagues to complete cell site migrations to 4G LTE wireless phone services
* Create/develop Migrate 1, Migrate 2, Fiber insertion, Microwave insertion and traffic migration scripts
* Perform various migration activities to step new NV equipment through the integration and on-air process

**DST Systems, Inc.** KC, MO

**Quality AnalystLead** 2008 - 2012

* Led an off-shore QA team of testers for all the projects
* Added QA Level information to the projects Traceability Matrix for the off-shore team by the end of the Construction Phase of the project
* Direct Activity and provide measurements on results for associates reporting to me
* Wrote test cases and test scripts
* Coordinated communication on/off-site to ensure project plans are completed
* Managed projects from requirements analysis thru User Acceptance Testing. Acted as liaison between IT and internal/external customers

**Education:**

* Bachelors of Business Administration – 1989 Karachi, Pakistan
* Certified Project Management Professional (PMP)

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