

KONWEA IFECHUKWUDE SAMUEL

SYSTEM SALES ANALYST

CONTACTS



PHONE

+2347087138040



EMAIL

konwea4samuel@gmail.com



LOCATION

9 SARAH FABOYODE STREET,
BUCKNOR, EJIGBO, LAGOS



LINKEDIN

<https://www.linkedin.com/in/samuel-ifechukwude-6b6a29101/>

SOFT SKILLS

Leadership

Strong Problem-solving skills

Teamwork

Time Management

Effective Communication

Critical Thinking

LANGUAGES

English

PROFILE

A passionate and resourceful System professional with experience in providing I.T solutions and support. Having the ability to maintain a high degree of customer service for all support queries and possessing strong analytical documentation skills in Sales and Data Analysis.

EDUCATION

- 1992- 1998 ■ **FIRST LEAVING SCHOOL CERTIFICATE (FLSC)**
St John's Nursery and Pry. School, Lagos
- 1998- 2004 ■ **WEST AFRICAN SCHOOL CERTIFICATE (WASCE)**
Igbobi College, Yaba, Lagos, Lagos
- 2006- 2013 ■ **BACHELORS IN BANKING & FINANCE (B.SC)**
Ajayi Crowther University, Oyo

WORK EXPERIENCE

- 2023- NOW ■ **PLANET BOTTLING COMPANY**
System Sales Analyst
- Handle the processing of all orders with accuracy and timeliness Identify.
 - Assist in the preparation and organizing of promotional material or events.
 - Inform clients of unforeseen delays or problems.
 - Coordinate sales team by managing schedules.
 - Filing important documents and communicating relevant information.
 - Monitor and organize inventory while effectively tracking new products and services.
 - Store and sort financial and non-financial data in electronic form.
 - Respond to complaints from customers and give after-sales support when requested.

- 2018- 2022 ■ **PLANET BOTTLING COMPANY**
I.T Technician
- Setting up workstations with computers and necessary peripheral devices.
 - Ensure security and privacy of networks and computer systems
 - Checking computer hardware is function properly.
 - Maintain records/logs of repairs and fixes and maintenance schedule.
 - Performing troubleshooting to diagnose and resolve problems (repair or replace part, debugging)
 - Organize and schedule upgrades and maintenance without deterring others from completing their work.

- 2016- 2018 ■ **AJEBUTTER-KITCHEN CATERING SERVICES**
Digital Marketing
 - Developing marketing strategies.
 - Maintaining social media presence across of digital channels.
 - Utilize strong analytical ability to evaluate end-to-end customer experience across multiple channels.
 - Collaborate with agencies and other vendor partners.
 - Plan and execute all digital marketing database, email, social media and display advertising campaigns.

- 2016- 2018 ■ **NOSA OKUNGBOWA & CO. ESTATE SURVEYOR & VALUERS**
Marketing Officer
 - Develop effective marketing and sales campaigns for housing units.
 - Help create customer research databases.
 - Identify, study, and test market patterns and trends.
 - Research competitors and generate report.
 - Work to enhance organization's brand identity.
 - Managing campaigns on social media.
 - Prospecting for new clients.
 - Organizing events and product exhibitions.
 - Collaborate with other marketing team members.
 - Follow up on property inspections.
 - Follow up and close out on property deals.

CERTIFICATION

- 2015 ■ Diploma in Internetworking Technology 2015NIIT
Certified System Administrator (CCNA)

- 2015 ■ Certificate in PC Supportand Maintenance (A+)

- 2016 ■ Cisco Certified Network Associate (CCNA)

- 2022 ■ UI/UX Designer (Product Designer)

- 2023 ■ Cyber Security (UDEMY)

- 2023 ■ Sales Management (HUBSPOT ACADEMY)

REFERENCES

On Request