**[Customer Service Security Officer](https://www.postjobfree.com/resume/ad05of/customer-service-security-beltsville-md)**

**Location:**Beltsville, MD

**Posted:**November 14, 2023

**Contact Info:**

kargbo\_sorie@yahoo.com

1-571-505-8187

[pdf](https://www.postjobfree.com/resume-download/ad05of?output=pdf) [docx](https://www.postjobfree.com/resume-download/ad05of?output=docx) [txt](https://www.postjobfree.com/resume-download/ad05of?output=txt" \o "Download Text File)[**Email to me**](https://www.postjobfree.com/contact-candidate/ad05of/customer-service-security-beltsville-md?etr=)

Top of Form

Your Email: cs@advanceqt.com [change email](https://www.postjobfree.com/change-email)

**Subject:**Response to your resume Customer Service Security Officer

Message 

Job Description (optional) 



Bottom of Form

**Resume:**

1. Reliable individual experienced in responding to emergency situations, conducting investigations, and implementing safety protocols. Proven ability to work effectively with local law enforcement and other security personnel. Committed to ensuring the safety of all individuals on the premises.

2. Disciplined security professional experienced in enforcing safety protocols, protecting property and monitoring suspicious activity. Possesses excellent communication and customer service skills. Dedicated to providing safe and secure environments for clients and employees.

3. Diligent student with knowledge of asset protection, corporate security, and crisis communications. Aiming to leverage my abilities to successfully fill the vacancy on your team. Frequently praised for creative thinking by my peers, I can be relied upon to help your team achieve its goals.

4. Dependable professional experienced in providing security and protection services in a variety of settings. Possesses a keen eye for detail and excellent problem-solving skills. Skilled at de-escalating potentially dangerous situations and upholding the highest standards of safety and security.

5. Adaptable professional with experience in safety training, surveillance, and leadership. Frequently praised as results-oriented by peers, I can be relied upon to help your team achieve its goals. 6. Highly motivated candidate equipped to support safety and security of people and property. Experienced in assessing and resolving complex security and safety issues with proven record of maintaining a professional demeanor in high-pressure situations. Demonstrated ability to remain alert and take appropriate action in emergency situations. 7. Skilled in conducting searches, responding to emergencies, and enforcing security protocols. Proven ability to interact effectively with inmates, staff, and visitors while maintaining a professional attitude. Aiming to leverage my abilities to successfully fill the security role on your team.

8. Focused professional with 5 years of work experience and proven knowledge of electronic surveillance, emergency preparedness, and interrogation. Aiming to leverage my abilities to successfully fill security role on your team. 9. Hard worker experienced in problem-solving, service and time management. Aiming to leverage my abilities to successfully fill the security officer role at your company.

10. Highly organized and detail-oriented worker, with a drive to exceed expectations. Ability to analyze data, develop strategies, and provide solutions to complex problems. Seeking to leverage skills and knowledge to contribute to team success. 11. Detail-oriented professional with excellent communication, interpersonal, and creative thinking skills. Aiming to leverage my abilities to successfully fill the vacancy at your company. Frequently praised as hard-working by my peers, I can be relied upon to help your company achieve its goals.

12. Reliable worker with excellent communication, time management, and computer skills. A driven and detail-oriented individual with a desire to use analytical and problem-solving skills to meet goals. SECURITY OFFICER — Gardaworld

Washington DC, March 2018 - Present

Sorie Kargbo

Security Ofﬁcer

Phone 1-571-505-8187

Email kargbo\_sorie@yahoo.com

Address New Carrollton, Maryland 20784

• Investigated suspicious activity or possessions to safeguard assets and protect employees and guests.

• Patrolled premises regularly to maintain order and establish security presence.

• Prepared detailed reports of security incidents and investigations.

• Responded to alarms by investigating and assessing situation. CAREER OBJECTIVE

EXPERIENCE

CLINICAL TECHNICIAN — Goldin Living Health and Rehab Alexandria, Virginia, June 2013 - February 2017

FLOOR/CASHIER ASSOCIATE — HomeDepot

Fairfax, Virginia, September 2010 - March 2011

FIELD SUPERVISOR — Forum of Conscience

Freetown, Sierra Leone West Africa, April 2007 - November 2009 BACHELOR OF ARTS (B.A.) IN GLOBAL HEALTH CANDIDATE

— Arizona State University

Tempe, AZ, US, Expected graduation Oct 2023

ASSOCIATE IN ARTS (A.A.) IN PEACE STUDIES

• Monitored and authorized entrance of vehicles or people to keep property secure.

• Wrote comprehensive incident reports and conducted thorough investigations.

• Checked surveillance cameras to identify disruptions or unlawful acts.

• Analyzed and recorded test data to issue reports that used charts, graphs and narratives.

• Followed safety protocols when handling hazardous materials. Analyzed results of tests and experiments to ensure conformity to specifications, using special mechanical, and electrical devices.

•

• Supervised and instructed other technicians and laboratory assistants.

• Greeted customers and engaged in conversation to assess needs.

• Cleaned and organized sales floor in accordance with company merchandising standards.

• Received and processed online orders for shipment or store pick-up.

• Assisted with inventory by identifying and marking items for removal from shelves or storage areas.

• Set up promotional displays and signage to increase sales.

• Located merchandise on racks or shelves and delivered to customers.

• Explained products and services to help customers make informed decisions.

• Used POS system to process sales and refund transactions.

• Used company system for tracking inventory to reduce errors and maximize profits.

• Offered assistance to customers in locating desired items.

• Ordered necessary equipment for accomplishing project tasks.

• Resolved customer complaints with appropriate adjustments to field operations.

• Evaluated project progress to maintain adherence to deadlines.

• Trained and mentored field personnel to enhance labor proficiency.

• Relayed vital project information between management and field to clearly communicate plans and concerns.

• Promoted comfortable work environment for staff with receptiveness to field personnel's input.

• Surveyed field site for potential safety compliance breaches. EDUCATION

— Hilton Margai University

Sierra Leone West Africa, May 2008

CERTIFICATION IN HANDGUN TRAINING

— Faith Mission Security & Training Academy

College Park,

Ibrahim Koroma — Gardaworld

Supervisor Supervisor

Phone Number (202) 509-3980

Email koromai01@doaks.org

Jean Francois — Gadaworld

Weekend Supervisor Supervisor

Phone Number (202) 802-5670

Email jeandenis\_francois@msn.com

• Shift Work • Risk Analysis Training

• Theft Prevention Training • Crime Prevention Methods

• Report Generation • Conﬂict Resolution Techniques

• Report Writing • Safety and Security

• Interior and Exterior Patrol • Conﬂict De-Escalation

• Property Patrol • First Aid and CPR Certiﬁed

• Asset Securing • Perimeter Patrol

• Commercial Property • Prevention of Unauthorized Entry

• Foot and Vehicle Patrol • Security Guard License

• CPR Certiﬁed • Assigned Site Patrol

• Clinical Tech License • Security & Handgun Permit

• •

SKILLS

CERTIFICATIONS