**LUCKY SUNDAY ENASE**

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SUMMARY

Passionately utilizing my skills, experience and professional potentials to build the organisation for more efficient and effective capability so that they can do what they do best and maintain good ethics while meeting goals and objectives.

**PROFESSIONAL EXPERIENCE**

**12TH AUGUST 2022 TILL DATE- COMPLIANCE AND INSPECTION MANAGER- LAPO Microfinance Bank Ltd**

* Ensured laid down policies are strictly followed, I identified , detected, monitored risks that the organization faces and advised staff and management on how to avoid or addressed these risks appropriately or mitigate the risks
* Checked financial books of account with Core banking software, ensure staff cultivate or are spur to maximize income for the Bank
* Project Supervised
* Risk properly Managed and reported.
* Credit Administered
* Recommended best practices to support ongoing management act
* Performed Bank quality review
* Trained staff on organization operation
* Organized customer week Activities-Visited the customers’ business, participated in assisting them to attend to their clients
* Organized Branch council meeting to educate customers on recent updates, gifts to best performing clients, scholarship etc

**2013 -12TH AUGUST 2022 IT SUPERVISOR – LAPO Microfinance Bank Ltd**

* **Organizational Capability** **–** Worked on special projects as assigned by management. Projects vary from strategic, implemented new software, staffing recommended; participated in operational audits particularly in data integrity, e.g. data recovery testing, data reconciliation and data extraction transform and load processes.
* **Hardware System**: system maintenance, system repaired, hardware/ software trouble-shooted , setp system- domain configuration, installed software for better performance
* **Network Interfaces –** Oversee protocol and purchased policy for hardware /software, router/switches, Set up a complimentary system for router/switches maintenance, networking LAN/WAN, raised incident for resolution, escalation of network downtime.
* **Risk Management – IT Infrastructure**.

Systematically assessed and mitigated security vulnerabilities using fundamental cybersecurity best practice principles based on a Zero Trust philosophy. Managed a structured risk register to have a continuity of risk monitoring and driven risk to safeguard actions to closure. Provided assurance on the integrity of the Management Information Systems.

* **Staff Training and Mentoring in IT Systems –** Lead training of staff in many aspects of IT training, traied newly recruited staff on Core Banking software (CBS) ie ORACLE, Finflows, flexcube, conducted re-fresher training for existing staff, ISMS and related issues
* **Software Defined Access Management** **–** Assured protocols for software use and access are current and aligned with organizational policy.
* **Network Optimization – Assure Network uptime by a) network system integration**: Network Link Downtime Segment to Network Operations Center (NOC) Segment. Resulted in prioritized routings for problem resolution, b) Set up Integrated Scorecard for measuring the high level metrics for both lead and lag indicators, to enable focused view of performance tracking of Network performance.

**2010-2012 MIS SUPERVISOR – LAPO Microfinance Bank Ltd**

* **Data Management/Assessment**- Supervised transaction posted by Data Entry staff, collated performance report, Backed up transaction posted on CDs for Head office consolidation, participated in organizational performance reviews
* **System Maintenance/Assessment**- Troubleshooted /repaired faulty computer system software ,Hardware and organizational infrastructure, Assessed software application/Hardware functionality
* **Staff Training and Mentoring in CBS/Infrastructure**

Trained newly recruited staff on Core Banking software (CBS), and proper usage of infrastructure and conducted re-fresher training of old staff .

**2008 – 2010 DATA ENTRY STAFF (DES)- LAPO Microfinance Bank Ltd**

* Data captured into application, typed official memos, in house system/infrastructure maintenance, report generated for Branch Manager and branch staff, printed relevant documents, record keeping, raised incident on mail for resolution, checked inbox mail and other assigned task.

**2006- 2008** **CREDIT OFFICIAL (CO)- LAPO Microfinance Bank Ltd**

* Client mobilization/onboarding, Marketing of LAPO products, Savings mobilization, client impact participation assessment, Pre-loan training for client ,Loan disbursement capturing of loan repayment into client passbook ,CO’s register HAND book and system

**1997- NOVEMBER 15TH 2006- Teacher- Golden Touch High School Benin City**

* Taught computer Science across all the classes, prepared Lesson plan, coordinated inter-house sport Competition, organized Extra-moral classes for students, Organized inter school Quiz for students. Coordinated The young Environmentalist Network (TYEN), prepared and printing of examination questions for students.

**PROFESSIONAL MEMBERSHIP AND CERTIFICATIONS**

* **STANDARD AND BEST PRACTICE -ISO/IEC 10002:2018** Customer Satisfaction Management- 26TH June 2023
* **SKILLFRONT -**Certified Lean Six Sigma White Belt(CLSSWB) -25th April 2023
* **SKILLFRONT** -ISO/IEC 20000 IT Service Management Associate -31TH January 2023
* **Google**-Fundamentals of digital marketing -8TH December 2022
* **Forage**-Data Analytics and Visualization Virtual Experience 8th December 2022
* **Fellow** Chattered Institute of Loan Risk and Management(FCILRM) 15TH OCTOBER 2022
* **Executive Masters Class** -New Era In Risk Management{International Certified Risk Management Professionals, UK}OCT 15,2023
* **SKILLFRONT -**Certified Associate In Scrum Fundamentals(CASF)-20TH SEPTEMBER 2022
* **SKILLFRONT**-**ISO 9001** Quality Management Systems Associate (QMSA)-16th August 2022
* **SKILLFRONT** -Foundations Of Business And Enterpreneurship-16th August 2022
* **PECB -**Quality Management Conference 2022 Certificate 31th May 2022
* **TEACHER’S REGISTRATION COUNCIL OF NIGERIA**-Certified Teacher Certificate – 16th September 2014
* **COAN** – Computer Association of Nigeria – 4th April, 2002

**EDUCATION**

* **Master in Educational Technology**- National Open University, Nigeria- Dec., 2022
* **Post Graduate Diploma In Education**-Usmanu Danfodiyo University , 2014
* **Bachelor of Science** – Statistics with Computer Science **–** University of Benin, 2009

**SKILLS**

\*Leadership\* Advertisement.\*Marketing\* Portfolio Management \*problem solving\* counselling\* Result driven\*data analysis-excel skill\*power point\* Ms-Word\* Ms-Excel \* mentoring \*teaching\*people and project management,\*career building\*digital marketer/Promoter\*Good Communication Skill\*Excellent Human Relation Skill\*Ability to Work under less supervision\*Self-Motivated and Target Oriented

**AWARDS/RECOGNITION**

* SkillFront Star Learners Club: Premium Member Badge -07 February 2023.
* My Commitment To Growth: Lifelong Student Of My Craft badge /Certificate issued by Skillfront · October 25th, 2022
* Outstanding 10,15 years long service award- LAPO MFB Ltd - 9thMarch 2017, 21th April 2022
* Fellow Chattered Institute of Loan Risk (FCILRM) 15TH OCTOBER 2022
* PECB Quality Management Conference 2022, Certificate of attendance 23-24/05/2022
* LinkedIn Endorsements-Microsoft office , Microsoft SQL Server, Training,2022
* IBM BAG-IBM Cloud Private Continuous Integration/Continuous Delivery Pipeline –July 12, 2021