**STEPHEN. O.OGBODO**

Ogbe Layout Off Uti Road, Off P.T.I Road Effurun Delta State Nigeria

Phone: +2349015188459 Email: ogbodo.ohis@gmail.com

**PROFILE OF SKILLS**

* Knowledge of TCP/IP, LAN/WAN, VPN, DNS, DHCP, firewalls, and routers
* Familiarity with cloud services like AWS, Microsoft Azure, Google Cloud,
* Understanding of SQL and database administration tools.
* Ability to quickly identify and troubleshoot complex issues.
* Clear communication skills for interacting with users and other IT professionals
* Ability to manage multiple projects and tasks efficiently.
* Strong diagnostic skills for resolving system and network problems.
* Familiarity with helpdesk tools like Zendesk, Jira Service Desk, or ServiceNow.
* Basic networking knowledge, including connecting devices to the network, diagnosing network issues, and ensuring proper configurations.
* Expertise in supporting common operating systems like Windows, macOS, and Linux.

**EDUCATION AND QUALIFICATIONS**

**Bachelor of Science Degree in Information and Communication Technology**  **2013**

University of Ghana

**ITC Systems Global Nig. Ltd**  **2009**

Diploma in Computer

**Institute of Safety Professional 0f Nigeria**  **2014**

**NIIT -Certified PC Technician and Support**  **2016**

**NIIT -Advance Diploma in Server Infrastructure Management**  **2017**

**WORK EXPERIENCE**

**Crown School, Delta State Nigeria** **2023- Till date**

**Computer Science Teacher**

* Developing lesson plans, ensuring they align with the curriculum and meet the educational needs of students
* Teaching various computer-related subjects, such as computer programming, software applications, databases, networking, digital literacy, and computer hardware.
* Using a mix of traditional and modern teaching methods like demonstrations, practical sessions, and online learning platforms.
* Organizing practical lessons in computer labs to give students hands-on experience
* Ensuring students are comfortable using common software applications (e.g., Microsoft Office) and understanding the basic functioning of computer hardware
* Designing assignments, quizzes, and exams to assess students’ knowledge and skills in computers.
* Offering constructive feedback to students on their performance, pointing out areas for improvement
* Using interactive activities, discussions, and group work to keep students engaged and excited about technology.
* Continuously upgrading personal knowledge of the latest technological advancements and software tools
* Collaborating with other teachers to integrate technology into different subjects.
* Addressing any technical issues in the computer labs and ensuring that all hardware and software are functional
* Communicating with school administrators about the progress of students and any required resources for teaching
* Offering advice to students interested in pursuing a career in IT or computer science, including knowledge about certifications, internships, and further studies

**Stephen-spot Computer, Delta State, Nigeria**  **2016 - 2023**

**Computer Associate**

* Identifying and troubleshooting technical problems with computers, software, and systems to ensure smooth operations.
* Assisting with the setup, maintenance, and repair of computer equipment, including desktops, laptops, printers, and peripheral devices.
* Installing, updating, and configuring operating systems and software applications on computers.
* Installing and configuring software applications, including business-specific tools or software like Microsoft Office, enterprise systems, or custom applications
* Assisting with data backup procedures and ensuring that data is safely stored, as well as helping with data recovery Keeping accurate records of hardware and software inventories, repairs, installations, and support tickets when needed
* Helping resolves network connectivity issues, including local area networks (LANs) and wireless networks.
* Providing remote assistance to users experiencing problems with their computers or networks, when applicable.
* Providing support for mobile devices like smartphones and tablets used within the organization.

**College Of Education, Delta State, Nigeria**  **2014-2015**

**Computer Instructor**

* Keeping the computer systems and software up-to-date, recommending new tools or devices to improve the learning experience.
* Communicating with school administrators about the progress of students and any required resources for teaching
* Supporting students in creative projects like coding competitions, website development, or app design.
* Teaching students about emerging technologies such as artificial intelligence, machine learning, virtual reality, and cloud computing.
* Using interactive activities, discussions, and group work to keep students engaged and excited about technology
* Continuously upgrading personal knowledge of the latest technological advancements and software tools.
* Offering constructive feedback to students on their performance, pointing out areas for improvement
* Regularly updating course content to reflect the latest developments in the field of computer science, such as new programming languages, methodologies, and technologies.
* Developing detailed course syllabi, objectives, and assessments that align with university standards and department guidelines.
* Encouraging student engagement through discussions, problem-solving exercises, case studies, and demonstrations.

**Petroleum Training Institute, Delta State, Nigeria** **2012**

**Computer Instructor**

* Keeping the computer systems and software up to date, recommending new tools or devices to improve the learning experience.
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