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| Michael Olanike Joy | Location: Lagos, Nigeria  Email: [olanike.oyejobi@gmail.com](mailto:olanike.oyejobi@gmail.com)  Phone Number: +2348064765385 |
| OBJECTIVE To apply myself to a well-focused dynamic organization that encourages innovative thinking and career advancement while using my skills to improve and achieve managerial goals and objectives. EXPERIENCE **PRODUCT DESIGN –JUNE –AUGUST 2023**  **PLURALCODE ACADEMY.**   * **Fluent in all stages of product design process, including discovery, research, information architecture, prototyping and interaction design** * **Proficiency in design software such as Figma, Adobe XD** * **Collaborated with the design team, providing helpful feedback on processes** * **Translated research into feasible ideas and designs that will satisfy customers**   **ASSOCIATE PRODUCT MANAGER AND CUSTOMER RELATION MANAGER -NOV 2022- APRIL 2023**  **KAYAHELP . REMOTE**   * **Prepared product requirement document for product iteration** * **Researched and implemented customer retention strategy.** * **Analyzed data using analytic tools** * **Conducted A/B testing**   **ASSOCIATE PRODUCT MANAGER DEC 2022- MAY 2023**  **TIKDIN- REMOTE**   * **Worked with teams to achieve product goal** * **Check for possible bugs and report immediately for solution** * **Created required documents for product**   **LAFARGE AFRICA PLC—Ewekoro, Ogun State.Nov 2018 – Sept 2019**   * **Carried out quality measurements/analyzed of all raw products, processed products and end products.** * **Ensured the manufactured products meet the specified quality standards set by organizations before being sent to customers.** * **Prepared documentation of inspection process, which include detailed reports and records.** | SKILLS Ability to work with team  Curiosity and analytical skills Communication skills  Technical skills,  Attention to details. EDUCATION BSc Chemistry | 2018 --- University of Ilorin, Ilorin—Kwara State  West Africa Senior School Certificate (WASSCE) |2014 ----- Adventist High School, Osogbo—Osun State CERTIFICATIONS Product Management\ 2022 – Plural Code  Academy  Product Management and Customer Success\ 2022 –Great Learning  Product Owner/Scrum Product owner\2022-udemy  Product Design UI/UX \2023- Pluralcode, Cousera (In View) VOLUNTARY SERVICE Lagos Food Bank Initiative. REFERENCE Available on request |