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| Michael Olanike Joy | Location: Lagos, NigeriaEmail: olanike.oyejobi@gmail.comPhone Number: +2348064765385 |
| OBJECTIVETo apply myself to a well-focused dynamic organization that encourages innovative thinking and career advancement while using my skills to improve and achieve managerial goals and objectives.EXPERIENCE**PRODUCT DESIGN –JUNE –AUGUST 2023****PLURALCODE ACADEMY.*** **Fluent in all stages of product design process, including discovery, research, information architecture, prototyping and interaction design**
* **Proficiency in design software such as Figma, Adobe XD**
* **Collaborated with the design team, providing helpful feedback on processes**
* **Translated research into feasible ideas and designs that will satisfy customers**

**ASSOCIATE PRODUCT MANAGER AND CUSTOMER RELATION MANAGER -NOV 2022- APRIL 2023****KAYAHELP . REMOTE*** **Prepared product requirement document for product iteration**
* **Researched and implemented customer retention strategy.**
* **Analyzed data using analytic tools**
* **Conducted A/B testing**

**ASSOCIATE PRODUCT MANAGER DEC 2022- MAY 2023** **TIKDIN- REMOTE** * **Worked with teams to achieve product goal**
* **Check for possible bugs and report immediately for solution**
* **Created required documents for product**

**LAFARGE AFRICA PLC—Ewekoro, Ogun State.Nov 2018 – Sept 2019*** **Carried out quality measurements/analyzed of all raw products, processed products and end products.**
* **Ensured the manufactured products meet the specified quality standards set by organizations before being sent to customers.**
* **Prepared documentation of inspection process, which include detailed reports and records.**
 | SKILLSAbility to work with team Curiosity and analytical skills Communication skillsTechnical skills, Attention to details.EDUCATIONBSc Chemistry | 2018 --- University of Ilorin, Ilorin—Kwara StateWest Africa Senior School Certificate (WASSCE) |2014 ----- Adventist High School, Osogbo—Osun StateCERTIFICATIONSProduct Management\ 2022 – Plural CodeAcademyProduct Management and Customer Success\ 2022 –Great LearningProduct Owner/Scrum Product owner\2022-udemyProduct Design UI/UX \2023- Pluralcode, Cousera (In View)VOLUNTARY SERVICELagos Food Bank Initiative.REFERENCEAvailable on request |