

NICHOLAS OBUNGA

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Profile

Having served in various capacities and positions over the years, I have plenty of experience to fit into a myriad of professional environments. Over the last 20 years, I have had the opportunity to serve in customer service in various capacities, including as a delivery driver, customer service representative, warehouse loader and home care associate. I'm interested in entering new work environments where I can bring my many years of work and travel experience to my new position.

EXPERIENCE

SEO and content writing — 2018–Present

I have been doing content writing and SEO. Both for my own website and my Amazon and eBay stores. I do mostly website and blog content at this time.

Warehouse handler, FedEx, Linwood, pa — 2019-2020

As a handler in the warehouse, I was responsible for the proper arrangement and moving of lading in the warehouse. I worked under a supervisor and team lead to ensure all packages were properly labelled, sorted and tracked for timely delivery to the correct customers.

Driver associate, Lintons Food service management, Linwood, PA — 2013-2020

I was responsible for timely delivery of food and supplies to schools within the tai-state area. My duties included, labeling, trouble shooting and reporting any issues the clients had during my run.

Customer care representative, apple vacations, Newtown square, PA — 2012-2013

I was responsible for vacation package sales and customer service. I would advise customers on vacation spots that fit their needs, including flight and hotel bookings.

Brain Injury Specialist, Remed, Paoli, PA— 2010-2013

As a brain injury specialist, I worked with brain injury patients through their prescribed rehabilitation routines, in conjunction with their doctors and nurses. I was also responsible for transporting them to appointments and other daily activities.

Education

Maranda Boys' High-school — Diploma, 2000

Delaware County Community College - N/A

Skills

- . SEO and content writing
- . Fluent in English and Swahili; written and spoken.
- . Customer service