PEACE FRIDAY OFEM

 $Cross\ River\ State\ |\ Calabar\ |\ +234\ 07064305029$ $peace of em 1999\ @\ gmail.com\ |\ https://www.linkedin.com/in/peace-of em$

SUMMARY

- Energetic self-starter, proactive, teachable and great at customer service, human resource management, time management, project management and IT.
- Excels in providing exceptional service to clients; especially skilled with handling challenging customers.
- Great at tech tools like google workspace, Zoom and Microsoft suite.
- Completed a bachelor's degree in Microbiology, University of Calabar, Nigeria.

• Date of Birth - 21st August, 1999

• Address - Orok Effiom, Atimbo by Africana Filling station, Calabar.

EDUCATION

National Youth Service Corps	Oct 2021 – Oct 2022
Port-Harcourt, Rivers State	
University of Calabar, Calabar, Nigeria	Jan 2016 - Jan 2021
BSc, Microbiology	
Community Secondary School, Ugep	Sept 2008 - Jun 2014
Secondary School Certificate Examination	
Aunty Iquo Effanga School, Calabar	Sept 2002 - Aug 2008
First School Leaving Certificate	
WORK EXPERIENCE	

Contract Project assistant and secretary

Jul 2023- Jul 2023

Nigerian Institute of Management (NIM) Cross River State Branch

• Assist in the South-South Nigerian Institute of Management Conference 2023, attend to guests, research, type and print documents related to the project.

Remote Social Media Manager and Admin

Mar 2023 - Present

Tolu Canadian Immigration, Vancouver, BC, Canada

• Create and post daily content on the agency's socials, manage emails, communicate with clients or leads via emails, socials and website, make and post weekly videos, write and publish weekly blogs on agency's website.

Personal Assistant to HR and Facility manager

Dec 2021 - Dec 2022

Diplomats International School, Port-Harcourt, Nigeria

• Typing and printing, research, making notes, proper documentation and filing.

CERTIFICATIONS

Upskillist: Data Analysis	Feb 2023
ALX Africa: Virtual Assistant	Sept 2022
Saylor Academy: Human Resource Management	Jul 2022
Saylor Academy: Customer Service	Jul 2022
Skills Hub: Graphic design	Apr 2021

VOLUNTEER ACTIVITIES

Transcriptionist

Apr 2023 - Jun 2023

• Transcribe a 3-day virtual conference, a 5hour long audio to an eBook.

Coordinator, Virtual Girl child campaign

Jul 2021 - Aug 2021

• Actively coordinating with a team of 7 executives to raise awareness on the girl child challenges in the society. Held virtually with over 250 participants within and outside Nigeria.

Co-coordinator, SkillsDEN

Jun 2020 - Aug 2020

• Enabling about one hundred young people to acquire entrepreneurial skills in an intensive one month physical training.

SKILLS

Effective communication skills, Project management, human resource management, time management, calendar management, customer service, effective in google workspace, Microsoft 365, Wix, outlook, and Microsoft suit.

HOBBIES

Research, watching live football, plays or dance, singing

REFEREES

Engr. Ibiang Omini Air Traffic Controller Margaret Ekpo Airport, Calabar 08032738288 Prince Kester Hubert Head of School Diplomats International School, Port-Harcourt 07030868738