

Fabu M Best

Customer Service Representative

My birthday is 12/28/1986 and i have my CDL license

224 Forest Avenue
Jamestown
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Experience

Supervisor/ Bilingual Customer Service Representative

IDT Energy
2007 - 2015

Supervised and trained bilingual customer service representative.
Record kept customer transactions complaints suggestions.
Assisted team by completing task outside of job duties as needed.

Manager

Jive Record ,Atlanta Record and RCA
2000 - 2013

Established tour schedules
Set up music videos
Created and selected album covers

Script Writer

Warner Brothers, Paramount Pictures, Cloud 10
2000 - 2013

Wrote Script
Gather cast members together
Traveled to sets in different cities
Set up scenes and made wardrobe selections

Bilingual Customer Service Representative

The Connection
2014 - 2019

Assisted customer by telephone to provide information about products and services.
Enrolled new customers or made changes to active accounts.
Resolved billing complaints by performing activities such as changing monthly packages and adjusting bills.

Education

Associate degree in business

Indiana Technical School
2019 - 2020

Current

GED

Jamestown Community College
2007

Boces Grasp Program

High school Diploma

Banana Kelly High School
2002

Certificate

Ready, Set, Work Program 2015

Thinking for a change 2015