

Donna G. Shew
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Please contact me via email and/or text
Zoom and Doxy Experience

Currently looking for part time providing supervision. I am able to provide supervision for LCSWA and LCAS.

EDUCATION

A.A.S. Human Services, Wilkes Community College, May 2004
B.S. Gardner Webb University, May 2005
B.S.W. Appalachian State University, 2013
M.S.W. (MLCP) University of Tennessee,
December 13th 2014
Additional Graduate Studies in Gerontology
LCAS
CCS
LCSW
MAC

RELEVANT COURSES

Wilkes Community College

Interviewing Techniques, Crisis Invention, General Psychology,
Interpersonal Psychology, Abnormal Psychology, Developmental
Psychology, Counseling, Sociology of the Family, Spanish, Introduction to Business,
Business Law I & II, Business Math

Gardner Webb University

Sociology of Deviant Behavior, Psychology of the Personality, Drug and Alcohol
Education, Human Services Issues, Psychopathology, Human Resource Management,
Psychology & Law, Treatment Modalities, Leadership, Statistics, Legal Issues

Appalachian State University

Research and Statistics, Overview of Business, Health Care to the United States,
additional classes in Gerontology

University of Tennessee

Trauma in Children, Program Evaluations (Needs Assessments, Process Evaluations,
Outcome Evaluations & Efficiency Evaluations), Grant Writing & Fund Raising,
Financial Management for Nonprofit Human Service Organizations, Macro Practitioner,
Policy, Statistical Analysis

COMPUTER COURSES

Windows, Basic PC Literacy, Microsoft Works,
Keyboarding, Microsoft Word, Microsoft Office, Excel

EXPERIENCE

VF (Vanity Fair)

January 1980-December 1999

- (Management) Auditor over shift - Filing extensive paper work
- Inspector - Machine Operator

SAFE (Sheltered Aid to Families in Emergency), Wilkesboro, NC

Intern

January 2002-June 2002

- Interviewing and counseling, clients for Safe Options
- Completing intake forms - Knowledge of office machinery
- Knowledge of judicial system

Psychological Testing, Nancy Sizemore (LPA)

February 2003-2013

- Interviewing individuals with both MR and MI disabilities including adults and children
- Knowledge of MMPI, WISC, Woodcock-Johnson, Vineland, and WRAT
- Experience of writing professional reports
- Experience in tutoring people with disabilities including children and adults
- Test reader for people with disabilities

NC Division of Vocational Rehabilitation Services

May 2003-September 2003

- Knowledge of assistant caseworker duties - Experience with multiple phone lines
- Organizational skills with filing - Knowledge of casework methodology

Adult Developmental Day Program INC. November 2003 –January 2004

- Substitute Teacher - Job Coach: Worked with individuals with both MR & MI disabilities

Wilkes Community College

January 2004-September 2004

- Program Coordinator for a Domestic Violence Grant
- Assisted with reports related to grant
- Completed travel arrangements and reimbursements related to grant
- Assisted with integrating Domestic Violence material into ACA111 classes
- Presented grant material for various students and lectures

Guardian Ad Litem

March 2002-June 2004

- Case management for Guardian Ad Litem
- Preparing court documents -Interviewing and counseling, children and families
- Knowledge of judicial system

RHA Healthcare

June 2004-July 2006

- Habilitation Technician: worked one on one with individuals with both MR & MI disabilities

- Provided community support/taught consumer's provided services day to day daily living skills, administered medications. Ensuring accurate and timely documentation, integration in the community, participated as an advocate as a consumer participate in IEP meetings.
- CPR - NCI certification -Habilitation II - CBS Casework: which transitioned to community support

Wilkes Community College (Instructor)

August 2006-December 2008

- First Aid and Safety (MED 182)
- First Aid and Safety (HUS 111)
- Substance Abuse (SAB 111)

August 2006-December 2006

Triumph, LLC

June 2006-September 2007

- CSSII
- Provided community support services for individuals with mental health issues and developmental disabilities
- Encouraged consumer to meet goals in the community. Primary focus is to assist consumers in developing skill building activities such as filling out applications for housing, budgeting, and finding appropriate transportation needs.
- Collaborated with justified professionals to assure appropriate follow through with goals as stated on person-centered plan.
- Identified community resources applicable to meet individual consumer needs and formalized to form into a resource made available for all consumers.

Certified Nursing Assistant I

January 2007-January 2010

Basic Life Support Instructor
(Baptist Hospital)

February 2007-January 2010

Triumph, LLC

September 2007-November 2011

- MH/SA/TCM
- Provide general management, direction and oversight to a community support unit and the staff assigned to the unit
- Provide coordination and oversight of initial and ongoing assessment activities
- Facilitate initial development and ongoing revision of Person Centered Plans
- Monitor and oversee the implementation of Person Centered Plans
- Inform consumers and their families about benefits, community resources, and services - Assist consumers in accessing services and other resources
- Monitor the status of the recipient in relationship to the person-centered goals
- Facilitate the development of community networks to support consumers
- Assist consumers and their family members in identifying natural supports
- Assist families and individuals in securing benefits they may be entitled to. For example, Medicaid, WIC, HUD assistance, etc.

- Coordinate and oversee the provision of all direct service interventions to support consumers in their recovery. This includes the supervision and monitoring of CSSII and CSSI staff assigned to the Community Support Unit
- Oversee the movement across levels of care including discharge planning and community re-entry following hospitalization, residential services and other levels.
- Perform other community support activities as necessary to ensure implementation of the Person Centered Plans.
- Document all CSSIII activities in providing Community Support
- Oversee all documentation in accordance with the service definitions and Triumph, LLC policies and procedures
- First Responder for assigned Units

Provide Targeted Case Management MH/SA & IDD QP

- Develop and facilitate individual service plans.
- Facilitate initial development and provide ongoing assessment activities.
- Coordinate and link consumer with necessary evaluations.
- Schedule regular group meetings to review progress on service plans.
- Provide Advocacy - Actions undertaken on behalf of the individual to ensure continuity of services, system flexibility, integrated services, proper utilization of facilities and resources, accessibility to services and protection of legal and human rights.
- Provide knowledge to consumer's of admission and acceptance criteria for various programs, services, and resources
- Provide knowledge of relevant laws, rules, and regulations regarding CAP (Community Alternatives Program), Development Therapy and Personal Assistant Services to consumer's and guardian's - . Demonstrate problem solving and negotiation skills
- Assist consumer in developing a service plan that addresses the full range of needs and has a high probability of success.
- Complete cost summaries.
- Crisis Response Planning - Process of assuring that adequate and appropriate crisis response procedures, services, supports and interventions are available, identified and accessible as necessary/needed

True Behavioral Healthcare Inc. MH/SA & IDD QP November 2011 to 2012

- Utilizes person centered planning methods/strategies to gather information and to get to know the individuals supported.
- Provides education and support to individuals in learning about and exercising rights.
- Consistently completes Discovery activities (information gathering and assessment) in advance of the planning meeting.
- Ensures that individuals/legally responsible persons are informed of services available, service options available (e.g. Individual/Family Direction for Innovations participants), processes (e.g. requirements for specific service), etc.
- Assists individuals/legally responsible persons in choosing service providers, ensuring objectivity in the process.
- Assists the individual supported to direct the planning process/plan development, to the extent desired by the individual.

- Facilitates timely development of the Individual Support Plan, crisis plan and Behavior Support Plan (as applicable).
- Participates as needed and necessary in crisis intervention and planning. May include nights and weekend phone calls as well as collaboration with Mobile Crisis teams as needed.
- Actively collaborates with individuals supported and members of the treatment team to ensure development of comprehensive plan that is comprehensive and reflects the individual's needs and desired life goals.
- Promotes use of natural/community resources through the assessment/planning process.
- Ensures that assessments/plans are updated, as needed, whenever the individual's life circumstances change
- Support Monitoring/Coordination-Monitors to ensure quality care, health/safety of the individual, as well as the continued appropriateness of services. Ensures that services are monitored (including direct observation of service delivery) in all settings. Makes announced/unannounced monitoring visits, including nights/weekends as applicable. Monitors services for compliance with state standards, waiver requirements, and Medicaid regulations, as applicable. Promotes problem-solving and goal-oriented partnership with individuals/legally responsible persons, providers, etc. Recognizes and reports critical incidents. Promotes customer satisfaction through ongoing communication and timely follow-up on any concerns/issues.
- Marketing Committee - QI Committee - Employee Advisory Committee

MH/SA/TCM QP

- Case Management Assessment - Person Centered Planning -
- Referral and Linkage - Monitoring and follow up

Classes Taught at Family Central

- Strengthening Families - Substance Abuse in Families with Children
- Anger Management

BRUSHY MOUNTAIN GROUP HOME 2006 to current

- Maintain develop and update person centered plans (quarterly)
- Maintain SNAPS for facility

SYNERGY RECOVERY 2012 to 2015

Counselor

- Clinical Evaluations - Treatment Planning - Service Coordination
- Provide Brief Therapy to Clients - Provide Client, Family & Community Education
- Teach Two groups (Spiritual & Psycho-educational) - Management during weekend hours – Client Rights Committee

DAYMARK RECOVERY SERVICES 2015 to current (Please do not contact without permission)

Human Services Clinician

- Provides, oversees, and/or administers a wide range of psychosocial evaluation/assessment, diagnostic, counseling therapy, crisis intervention services in a high-intensity clinical environment which requires a high degree of independent decision-making.

- Leads mental health groups and substance abuse groups
- Clinical Evaluations-Evaluations and utilizes intervention skills with SA & MH populations with individual, family and/or group therapy in an outpatient setting. Provides case management/supportive services for disposition of cases.

Mobile Crisis Clinician

- Provides, oversees and/or administers a wide range of psychosocial evaluation/assessment, diagnostic, counseling therapy, crisis intervention services.
- Provides mobile crisis stabilization services in community settings or in local emergency room or a secure location such as a jail.
- Provides home visits with persons experiencing a behavioral health emergency.

March: 2017: SA Team Lead

Kindred Home Care: Medical Social Worker PRN 2019 to current

SNAP certified	May 2008 to current
Chapel Hill BLS CPR Instructor	2013 to current

References:

Randal Aldrich (LCSW)	828-455-5980
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Nancy Sizemore (Psychologist)	336-818-0733
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Triumph LLC reference

Donna Romeo
Saguaro Management and Accounting Services
3210 Fairhill Dr., Raleigh, NC 27612

Phone. 919.256.0824 fax. 919.256.0833

*Letters of reference will be provided upon request from
Nancy Sizemore Psychologist Associate
Randall Aldrich (LCSW-LCAS) (Army-Fort Campbell)