**[It Support Data Analyst, Android Development](https://www.postjobfree.com/resume/adzl6e/it-support-data-analyst-ajax-on-canada)**

**Location:**Ajax, ON, Canada

**Posted:**September 10, 2023

**Contact Info:**

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**Resume:**

Basil Kirrollos

289-624-6668

basilkirrollos@yahoo.com

https://www.linkedin.com/in/basil-kirrollos

Excellent customer service skills employed to meet the IT challenges of customers. Effective and calm approach to problem solving with an emphasis on listening to client concerns with respect and understanding ensuring timely solutions. Enthusiastic self-starter employed effective time and task management skills to work both independently and as part of the IT team with minimal supervision. Excellent follow-through to see tasks through completion in remote part-time IT support position

Technical Skills:

Windows 10, MS Office Suite (Access, Word,

Excel, PowerPoint, Project), Macintosh OS,

Linux, Blackberries, Routers, Switches,

JavaScript, C++, CSS, PHP, SQL, HTML, Java

Phone and Online Support

Relevant IT and Lifelong Learning Experience:

● Effectively supported IPTV software-related problems

● Accurately used virtualization software to test new software before deployment

● Remotely installed, configured, tested and troubleshot Lotus Notes 8.5

● Active Directory and Apache hands-on experience

● Excellent time management skills used to manage user accounts, file/directory access, print queues, network printers and remote access service

● School crossing guard @ Neptune Security 2019 – Pres.

● Android Development (in Progress) Coursera 2019 – Pres.

● IT Support Basil Kirrollos IT Solutions and Networking Services 2016 – 2018

● IT and Technical Toronto Employment and Social Services 2016

● Data Analyst Appen Crowdsourcing 2014 – 2016

● IT Analyst VMedia Telecommunications 2014

● IT and Technical Rep Rogers Telecommunications Corp 2012 – 2014

● IT and Technical Support Rep IBM and Scotia Bank Temp Contracts 2011 – 2012

● IT and Technical /Desk-side Support Rep Ontario Ministry of Transportation 2008

● Computer Lab Assistant Centennial College 2007

Other Experience

Safety and Security School Crossing Guard Support (P.T.) Neptune Security Serv. 2019

– Pres.

Education:

Computer Systems & Networks Technology Advanced Diploma Centennial College 201