

SEGUN EMMANUEL AJIFERUKE

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Behind Nathaniel College, Ondo Road, Ile-Ife, Nigeria

PROFESSIONAL SUMMARY

Discerning Computer Expert devoted to improving computer systems and network performance for enhanced productivity. Works actively with management to develop cost-benefit analyses and set objectives for system maintenance and upgrades. Stays up-to-date on latest security regulations and protocols to execute effective measures for sustaining privacy and operational integrity.

WORK HISTORY

National Youth Service Corps | Examination Development Centre - Abakaliki, Nigeria

- Coordinated reference and background checks for compliance with right-to-work guidelines. *06/2022 - 06/2023*
- Led monthly payroll teams in verifying prompt, accurate staff payments.
- Built positive relationships with staffs and fellow corps members.
- Established personnel policy and processes to meet key business objectives.

Industrial Trainee | New Horizons Computer Learning Centre - Ibadan, Nigeria

- Design and maintain LANs and system-level wide area networks *07/2019 - 12/2019*
- Perform regular server configuration and management
- Develop group network security policies
- Provide and update router and firewall security
- Supervise configuration and maintenance of content filtering programs
- Provided system planning technical advice
- Maintained and updated network cabling
- Connected all office and department internal computers
- Enabled network technology to meet individual and company requirements
- Coordinated network security measures for data backup and protection.
- Used project management software to track and deliver on milestones.

Computer Support Analyst | First Collins Educational Institute - Ile-Ife, Nigeria

- Monitored and documented performance and up-time for company products. *03/2014 - 12/2015*
- Reduced escalation workload and maintained timely feedback to management.
- Solved interruptions in machines and equipment through collaborations with internal and external third parties.
- Maximized First Time Fix Rate (FTFR) by conducting thorough analysis of root causes.
- Provided remote support for product functionality, maintenance and troubleshooting.
- Troubleshoot operating systems, hardware and software problems to identify root causes.

SKILLS

- Hardware maintenance
- Desktop support
- Customer service expert
- Microsoft Office Expert
- Staff education and training
- Application installations
- Software diagnosis
- DevOps
- Networking
- Computer Security
- Basic Web & Graphics Design
- Office 365 Expert

EDUCATION

OLUSEGUN AGAGU UNIVERSITY OF SCIENCE AND TECHNOLOGY - OKITIPUPA / NIGERIA
Bachelor of Technology: Computer Science *01/2015 – 03/2022*

NATIONAL YOUTH SERVICE CORPS - Abakaliki, Ebonyi State *06/2022 – 06/2023*
NYSC

CERTIFICATIONS

- Microsoft Technology Associate (MTA)
- Cisco Certified Network Associate (CCNA)
- National Youth Service Corps (NYSC)

LANGUAGES

English

Fluent