



ITOHAN IMWOGHOMWEN

CABIN CREW

Experienced professional in travel consulting and customer service, ready to blend varied skills to craft exceptional and seamless travel experiences as a devoted cabin crew member.

Proven experience in delivering exceptional customer support, keen to utilize skills as a travel consultant. Committed to providing outstanding service and adding a touch of flair to make each customer's journey truly memorable.

Contact

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Email

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Address

IKEJA, LAGOS NIGERIA

Education

2019

HIGH SCHOOL CERTIFICATE

COSMOPOLITAN SECONDARY SCHOOL

2021

CABIN CREW CERTIFICATION

LAGOS AVIATION COLLEGE

Expertise

- COMMUNICATION SKILLS
- EMPATHY & PATIENCE
- PROBLEM SOLVING SKILLS
- ADAPTABILITY & FLEXIBILITY
- PROFESSIONALISM & TEAM WORK
- first aid and emergency care

Language

ENGLISH

HAUSA

EDO

Experience

2022-2024

TRAVELCONET | IKEJA LAGOS STATE

SENIOR TRAVEL CONSULTANT

Expert Travel Planning and Advice: Providing detailed, expert advice on destinations, planning travel itineraries, and making travel arrangements such as flights, hotels, car rentals, and tours for clients.

Problem Solving and Crisis Management: Assisting clients in resolving issues that may arise during their travels, such as missed connections, cancellations, or medical emergencies.

Mentoring and Training: Providing guidance, training, and mentorship to junior travel consultants. This could include training on new software, sales techniques, or updates in travel regulations.

Building Client Relationships: Developing and maintaining strong relationships with clients, which includes understanding their travel preferences and requirements, and offering personalized service.

2021

OMAC KIDS STORE | IKEJA LAGOS STATE

SENIOR SALES REPRESENTATIVE

Building Client Relationships: Developing and maintaining strong relationships with clients, which includes understanding their travel preferences and requirements, and offering personalized service.

Customer Service Excellence: Offering superior customer service, handling customer inquiries, complaints, and providing solutions to any travel-related problems clients might face.

Sales and Marketing: Promoting travel packages and special offers. This role may also involve developing marketing strategies and materials in collaboration with the marketing team.

2019

GLAMUP | BENIN CITY

MAKEUP ARTIST

Consultation and Analysis: Discussing with clients to understand their needs and preferences. This involves analyzing skin types, facial features, and the occasion for which the makeup is being applied.

Specialized Techniques: Using advanced techniques for different requirements, such as bridal makeup, theatrical makeup, special effects makeup, airbrushing, and high fashion makeup.

Health and Hygiene Practices: Ensuring all tools and products are clean and sanitized to maintain high hygiene standards. This also includes understanding and adhering to health and safety regulations.

Reference

UGOCHUKWU

TRAVEL CONSULTANT | TRAVELCONET

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MR IGE

AVIATION SCHOOL

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