

# Onyedikachi Emmanuel Ezema

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## WORK EXPERIENCE

06/2022 - Present

For – Christ Poly

Enugu, Nigeria.

Product Manager (Volunteer):

For – Christ Poly is a small and growing industrial manufacturing business with limited manpower. The role has been a huge learning experience. I have been deploying my expertise in managing the businesses new nylon product line in the following ways:

- Product strategy and vision: Defining the product strategy and vision based on market research, customer feedback, and business goals. Setting the product road map, outlining the high-level plan and timeline for product development and enhancements. Also, I collaborate with stakeholders, customers, and internal teams to gather and analyze product requirements.
- Product development: Guiding the development process, working with the engineering and design teams to deliver high-quality products. I define user stories, prioritize features based on customer value and business goals, and ensure that the development team understands the product requirements.
- Market analysis and customer research: Conducting market analysis to identify customer needs, trends, and competitive landscape.
- Product launch and marketing: Collaborating with the marketing team to plan and execute product launches, developing marketing strategies, and creating product messaging and positioning.
- Product performance monitoring: Monitoring key product metrics, such as user adoption, customer satisfaction, and revenue, to assess the product's performance and identify opportunities for improvement. Also, managing the entire life cycle of the product, from ideation to retirement.

02/2022 - 04/2022

Growth Lab Inc (Prime Lab)

East Hampton, New York, United States.

Scrum Master:

- NFT Maker Project – I worked with the backend team; I tracked bug fixes by my team on Jira, created Confluence pages on Jira for job continuity and reviewed pull requests on Git for merge conflicts.
- Web3 Cloud Storage Project – I worked with the frontend team to score tickets using the Fibonacci series and Planning Poker. I performed sprint planning, grooming, and retrospective, assigned tickets daily, and reviewed the backlog.

- I performed daily stand-ups with developers in my team (from different countries) and coordinated scrum-of-scrums meetings (Scrum @ scale). I broke down Epics into user stories, tasks, and sub-tasks. I created priority scoring on Excel Spreadsheets to determine the interdependence of application features.
- I reviewed Figma UI designs and mind maps/user flow maps using the Miro Application.
- Daily, I read on and attended training sessions on concepts like blockchain ledger technology, Non-Fungible Tokens (NFTs), Minting NFTs, and Web 3.

01/2021 – 02/2022

#### Reliance Infosystems Limited (Microsoft Partner)

Lagos, Nigeria.

Solutions Developer:

- Implementing UI designs with React: I selected and changed application icons to match the desired UI experience. Built components to hold Fluent-UI forms, tables, and buttons.
- Writing Code: I wrote scalable code for new application features using React, JavaScript, and Typescript. Also, I carried out database modelling of the application with SSMS.
- App Testing: I wrote unit tests for the company's fin-tech application using React testing library and Jest.
- Bug Fixes: I fixed application bugs that occurred during the development process. And I closed out their corresponding tickets on the agile board.
- Scrum: I partook in sprint planning and bug tracking with Azure DevOps board and Microsoft Projects.
- Technical writing: I mastered application features documentation with Hugo, Microsoft OneNote, and Jupyter Notebook.
- Azure cloud administrator: I deployed Azure compute resources.

06/2013 - 02/2019

#### For – Christ Poly

Enugu, Nigeria.

IT Analyst:

- Managing company social media handles
- Marketing and advertising through printed fliers, and social media handles.
- Troubleshooting and diagnostics of office hardware
- Business process evaluation - roadmap management.

04/2017 - 09/2017

#### S.A Okenwa & CO.

Enugu, Nigeria.

Estate Surveyor and Valuers (intern):

- Prepared daily market commentary for sales, rental and other real estate market data analysis of properties in the firm's portfolio.
- Property valuation for tax, compulsory acquisition and mortgage purposes.
- Management of all facility issues within the firm's portfolio; Issues involving roof repair, plumbing, electrical and air condition repairs, as well as handling of payment terms and remittance.

## EDUCATION

08/2013–07/2018

B.Sc. (Estate Management)

University of Nigeria Nsukka

Second Class Honours (Upper Division)

## CERTIFICATIONS

Coursera & Google:

[Google Project Management Specialization](#) [Foundations of Project Management](#) [Project Initiation: Starting a Successful Project](#) [Project Planning: Putting It All Together](#) [Project Execution: Running the Project](#)

Microsoft:

[Microsoft Certified: Azure Fundamentals - Credly](#) [Microsoft Certified: Azure Administrator Associate - Credly](#)

Others:

[Scrum Foundations Professional Certificate - SFPC Foundations](#)

[Lifelong Learning](#)

[Agile](#)

[Agile Software Development](#)

[Scrum: The Basics](#)

[Scrum: Advanced](#)

[Learning Jira Software](#)

[Agile Software Development: Kanban for Developers Master](#)

[Characteristics of a Great Scrum](#)

## TECHNICAL SKILLS

**Programming:** JavaScript, React, HTML, CSS, React testing library, Redux, Database modelling with SSMS (SQL Server Management Studio), Heroku, Git, Azure Cloud, Azure Dev-Ops, Docker.

**Cloud Administration:** Azure DevOps, Docker, Azure Web-Apps, Azure Role-Based Access Control (RBAC), Azure Active Directory (AD), Azure Container Registry (ACR), Azure Kubernetes Services (AKS), Blob storage, File storage, Virtual Machines, Virtual Networks, Azure Application Gateway.

**Agile Tools:** Jira & Confluence, Azure DevOps board, Trello, Asana, Microsoft Planner, Microsoft Projects, Excel, Google sheets, Office 365, Google Workspace.