

ARACELI CRUZ

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June 18, 2023

Lovelace Medical Group
ENT and Hearing Center
1020 Tijeras Ave NE
Albuquerque, NM 87106

Dear Hiring Manager,

I am writing to express my interest in an audiologist position at Lovelace Medical Group. I graduated from A.T. Still University as a Doctor of Audiology on June 2nd, 2023. Recently, I learned of Lovelace Medical Group's opening for a new audiologist, and I am responding with hopes of being considered for this role. As a future audiologist bilingual in English and Spanish, I hope to help both communities receive the health care treatment they deserve.

My experiences working in private practices and ENT offices have given me confidence in my communication skills, leadership skills, and medical abilities to better care for my patients. I completed my fourth-year externship at Complete Hearing and Balance, where I worked with a diverse population, including children. This practice allowed me to have a well-rounded experience. I provided comprehensive diagnostic evaluations, amplification using probe microphone measurements, vestibular testing, and electrophysiology. Lovelace Medical Group would enable me to continue working alongside a multidisciplinary team and provide comprehensive audiological care to improve the patient's quality of life.

I am interested in Lovelace Medical Group because I am dedicated to giving every family the tools they need to succeed in life by being part of a multidisciplinary team. I am motivated and excited to put into practice the clinical experience that I have gained. Additionally, Lovelace Medical Group focuses not only on providing exceptional care to patients but also on supporting one another in the workplace, which makes a difference to a happy and successful workplace, as well with productivity individually and collectively. A challenging environment such as yours will allow me to make the best use of my skills and experience as an audiologist. I would appreciate an opportunity to discuss this position further and am happy to provide any additional information needed. Thank you for your time and consideration. I look forward to hearing from you. My resume is attached for further reference.

Respectfully,

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PROFESSIONAL SUMMARY

I am a recent graduate student with a clinical background working in an ENT and private practice setting with a special interest working with adults, pediatrics, diagnostic evaluations, hearing aid fittings/ programming, cochlear implants, VNG testing, and electrophysiology. Highly motivated to utilize the skills and knowledge gained through my clinical and educational training to provide quality patient care to both English and Spanish-speaking patients.

EDUCATION

Doctor of Audiology, Awarded June 2023
A.T. Still University-Arizona School of Health Sciences | Mesa, AZ

Bachelor of Liberal Arts, Awarded December 2018
Social Sciences & Communications
University of Alaska Southeast | Juneau, AK

AFFILIATIONS

- Student Academy of Audiology (SAA) Member, January 2020 to Present
 - Student Academy of Audiology (SAA) Secretary, A.T. Still University, January 2020 to December 2020
 - Alaska National Student Speech Language Hearing Associate (NSSLHA) Chapter Secretary, November 2018 to May 2019
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SKILLS

- Native fluency in English & Spanish
 - Motivated to learn
 - Empathetic and patient
 - Culturally aware
 - Patient and family-focused
 - Professional
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VOLUNTEERISM

- E.A.R Day, February 2019 & October 2021
 - United Food Bank, April 2021
 - ASL Weekend, September 2019
 - Special Olympics Healthy Hearing, June 2017 & June 2018
 - Earmold Fundraiser, August 2021
 - Adopt-A-Family, December 2019
 - Holy Cross Parish, January 2018 - October 2018
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PROFESSIONAL CONFERENCES

- American Academy of Audiology Annual Conference, April 19-22, 2023, Seattle, WA
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CLINICAL EXPERIENCE

Complete Hearing and Balance - Olympia, WA

Audiology student
July 2022 - May 2023

- Conduct comprehensive hearing evaluations including pure tone air/bone conduction thresholds, speech reception threshold, word recognition, tympanometry, MCL, UCL, and QuickSIN. Recommend and fit appropriate amplification based on each patient's needs using probe microphone measurements. Recommend

and provide hearing assistive technology systems (HATS). Perform otoscopic examination of ear canals and eardrum, manage the removal of excessive cerumen, make ear impressions, and earmold modifications. Perform vestibular testing and treatment on adults: Gans SOP test, VNG testing, caloric testing, cVEMP, ABR testing, and ECoG testing. Perform canalith repositioning procedures such as the Dix-Hallpike and Semont/Epley maneuvers. Perform comprehensive pediatric hearing evaluation: visual reinforcement and play audiometry, otoacoustic emissions (OAE), and tympanometry. Perform newborn hearing screenings using the Titan. Observe cochlear implant/BAHA candidacy evaluations, activations, programming, and counseling.

Multicare - Rockwood Audiology ENT Clinic - Spokane, WA

Audiology student

January 2022 - June 2022

- Provided comprehensive hearing diagnostic evaluation, including pure tone air/bone thresholds, speech reception threshold, word recognition, and immittance testing. Administered vestibular tests - VNG, caloric, and vHIT testing. Ototoxic monitoring, performed extended high-frequency testing, administered QuickSIN, otoacoustic emissions, and performed acoustic reflexes. Performed hearing aid selection and hearing aid fittings utilizing real ear measurement (REM).

Advanced ENT- Phoenix, AZ

Audiology student

July 2021 - December 2021

- Obtained case history. Performed otoscopy, acoustic immittance testing, puretone air and bone conduction testing, including speech tests. Performed hearing aid programming.

Biltmore ENT - Mesa, AZ

Audiology student

January 2021 - May 2021

- Performed otoscopy, puretone air and bone conduction testing, including speech tests, acoustic immittance testing, hearing aid evaluations, hearing aid programming, counseled patients on the care and maintenance of amplification devices.

Hearing Life - Scottsdale, AZ

Audiology student

July 2020 - December 2020

- Performed otoscopic routine examinations, puretone air and bone conduction testing, including speech tests, masking, acoustic immittance testing, hearing aid evaluations, hearing aid programming, Lyric evaluations and programming.

Matter of Balance: Community-based intervention program - Phoenix, AZ

Audiology student

January 2019 - March 2020

- Instructed on how to control falls and fear of falling, setting realistic goals for increasing physical activity, how to change the environment to reduce fall risk factors, on how to promote exercise to increase strength and balance.

Fynes Audiology- Mesa, AZ

Audiology student

November 2019

- Observed otoscopic routine examinations, puretone air and bone conduction tests including, speech recognition and speech threshold tests, masking, acoustic immittance tests, hearing aid evaluations, and hearing aid programming's.

Mesa Public School Hearing Screenings - Phoenix, AZ

Audiology student

August 2019 - October 2019

- Calibrated instruments, performed otoscopy, tympanometry, conducted OAE screenings, and performed pure tone screenings.

Jessica Henderson, AuD

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