

# ADEBOYE JUNIOR OYINLOYE

W A I T E R & C O N C I E R G E

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## PROFILE

Dedicated and customer-focused waiter with 3 years plus proven track record of delivering exceptional dining experiences in upscale restaurants and fine dining establishments. Possessing a deep understanding of hospitality principles and a commitment to providing top-notch service, I consistently exceed guest expectations while contributing to the overall success of the establishment.

## EXPERIENCE

### Concierge

Cubana Group | 2022 - 2023

- Greet guests or residents with a friendly and welcoming demeanor upon arrival.
- Provide information about local attractions, restaurants, entertainment options, and transportation.
- Secure reservations for special occasions.
- Handle special requests, such as arranging floral deliveries, securing event tickets, or organizing surprise amenities.

### Waiter

Cubana Group | 2020- 2022

- Deliver dishes to the correct table, ensuring accurate placement and presentation.
- Record guests' food and beverage orders accurately, including any special requests or dietary restrictions.
- Explain menu items, daily specials, and answer any questions guests may have.
- Use upselling techniques to maximize revenue while providing value to guests.

### De Santos Cleaning Services

Housekeeper | 2018- 2019

- Clean and sanitize cleaning tools prior to using them again
- Vacuumed and buffed floor and provide clients with top notch cleaning services.

## EDUCATION

### Dorben Polytechnic. Abuja

National Diploma

2004 - 2006

Awaiting result

### Total Child Model School

SSCE

1995 - 2000

## SKILLS

- Exceptional Customer Service: I excel in creating a warm and welcoming atmosphere for guests, ensuring their comfort and satisfaction throughout their dining experience.
- Extensive Menu Knowledge: I possess an in-depth understanding of the menu, including ingredient details, preparation methods, and wine pairings.
- Ability to work independently and as part of a team
- Adaptability: I am quick to adapt to changing circumstances and guest preferences
- Efficient and Organized: With a keen eye for detail and excellent time management skills

## CERTIFICATIONS

- Advance Bartending Training course

## REFERENCE

Available on Request.