





Jacqueline Ibeth Flores

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 Okinawa, Japan

A B O U T M E

Sales Associate with 7+ years of retail experience. Recognized for superior customer service and communication skills that ensures client retention.

S K I L L S



E D U C A T I O N

Certified Medical Assistant / Certification
Medical Certification School
2022

General Studies /
Northern Virginia Community College
2017-2019

High School / Graduate Diploma
West Potomac High School
2014-2017

E X P E R I E N C E

Sales Associate

Janz Medical Supply / Camp Foster / 2022

Sales associate focusing on customer service, client education and data entry.

- Filing client data
- Entering insurance claims
- Product knowledge

Certified AT&T wireless specialist and representative

AT&T Wireless / Jacksonville, NC / 2021

Wireless specialist creating, maintaining, and entering data as well as training and guiding employees.

- Create, update, and maintain client information in computer systems
- Train and assist staff with daily operations
- Greet clients and handle inquiries

Verizon wireless specialist and representative

Verizon Wireless / Alexandria, VA / 2019

Verizon representative engaging in client education, records, and satisfaction.

- Providing customers with product education
- Expanding sales through confident, clear communication
- Transfer client information through secure systems