

Carolina Chong Liao, PA-S2

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Language: Fluent in Spanish, Mandarin, Cantonese, and Hakka

EDUCATION

Elon University

Expected Graduation Date: December 2023

Master of Physician Assistant’s Studies

CLINICAL ROTATIONS

Inpatient Medicine	Novant Health Presbyterian Medical Center	Charlotte, NC
Pediatrics	Burlington Pediatrics	Mebane, NC
Family Medicine	MedNorth Health Center	Wilmington, NC
Cardiothoracic Surgery	Intermountain Health Care Utah Valley Hospital	Provo, UT
Behavior Medicine	Novant Health Presbyterian Medical Center	Charlotte, NC
Women Health	KCD Kernodle Clinic	Burlington, NC
Emergency Medicine	CHMG Alamance Regional Emergency Medicine	Burlington, NC
Plastic Surgery	CHMG Plastic Surgery	

University of Wyoming

August 2015- May 2019

Bachelor of Science, Physiology / Minor in Honors Studies

- Recipient of First-Year Honor Roll, Dean’s, and President’s List for academic achievements
- Selected as a finalist for the Phi Beta Kappa award from Senior Capstone Research

PROFESSIONAL EXPERIENCE

Stanford Clinical Observation and Medical Transcription Fellowship

June 2020 – September 2021

MEDICAL SCRIBE

- Accurately prepared detailed clinical documentation in real-time capturing chief complaints, history of present illness, physical exams, assessments, and plans for patients of Stanford Family Medicine Clinic
- Increased physicians’ time for patient care by preparing charts before appointments, facilitating the clinic flow, and minimizing delays in-between visits
- Demonstrated excellent interpersonal communication skills, the ability to work with multiple providers, and to adapt to each provider’s working style

Lyon Martin Health Services & Women’s Community Clinic

November 2019 - November 2021

MEDICAL ASSISTANT/ CLIENT ACCESS COORDINATOR

- Performed phlebotomy, injections, laboratory procedures, and in-house diagnostic tests
- Measured vital signs and reconcile medical records, chief complaints, medications, and allergy lists
- Set up and assisted with procedures such as IUD insertions, Papanicolaou tests, and endometrial biopsy
- Assisted in the maintenance and follow-up of various diseases and vaccination registries and provided patient education
- Screened and enrolled patients for insurance or medical coverage eligibility for patients such as Family PACT, Every Woman Counts, Healthy San Francisco, and Medi-Cal
- Trained newly hired medical assistants

Victorian Post-Acute Skilled Nursing

WARD CLERK/ TRANSLATOR

August - November 2019

- Managed patient charts, appointments, and addressed administrative-related duties
- Translated Mandarin, Cantonese, Spanish, and English for patients, nurses, therapists, doctors, and other healthcare professionals
- Revised medications orders and restocked medical supplies

Wellness Center, University of Wyoming

August 2017- May 2019

WELLNESS CENTER ASSISTANT

- Led the nutrition subcommittee and organized meetings to promote food security on campus
- Facilitated in cooking workshops and distributed affordable healthy recipes to students
- Served as a health advocate to promote health awareness and holistic wellness throughout campus
- Coordinated outreach programs to promote cultural diversity within the Wellness Center

LEADERSHIP EXPERIENCE

Athletic Department, University of Wyoming

TUTOR

October 2016- August 2018

- Tutored student-athletes with upper-level courses including chemistry, organic chemistry, biology, physiology, and human anatomy

Achieve Success, County of San Mateo

September- December 2019

TUTOR

- Developed lesson plans for 7th and 8th-grade students who live in foster care and who face academic challenges due to difficult circumstances at home.
- Assisted in homework by promoting problem-solving and critical thinking

CERTIFICATION

- Advanced Cardiac Life Support (ACLS), American Heart Association July 2022
- Basic Life Support (BLS), American Heart Association December 2021
- Point Of Care Ultrasonography Certification August 2023

PROFESSIONAL MEMBERSHIP/DEVELOPEMENT

- AAPA National Conference May 2023
- AAPA Challenge Bowl Participants May 2023
- American Academy of Physician Assistant Member January 2022- Present

RECOGNITIONS AND AWARDS

Wellness Center Recognition Award	May 2019
Hathaway Need Performance Scholarship	August 2015- May 2019
HATHMP Hathaway Merit Performance Scholarship	August 2015- May 2019
Multicultural Pride Scholarship	August 2015- May 2019
Hearst Scholar Award Scholarships	August 2015- May 2018
Multicultural Affairs Summer Scholarship	June 2018
Dick and Lynn Cheney Study Abroad Grants	January 2018
Lucille Schof Guy Memorial Scholarship	August 2017- May 2018
Joan P. Capps. Scholarship	May 2018
Dr. Dolores S Cardone UW Minority Scholarship	August 2016-May 2018

Current and Transfer Student Honors Program Scholars Award
Student Success Services Scholarship
Asian American Pacific Scholarships

January 2016
August 2015- May 2016
August 2015- May 2016

COMMUNITY SERVICE INVOLVEMENT

Open Door Clinic, Burlington, NC.

April 2022 – January 2023

MEDICAL ASSISTANT

- Screened patients for medical care, allergies, and surgery/medical history
- Took vitals, basic history, and demographic information

CityGate Dream Center, Burlington, NC

April 2022 – January 2023

TASK FORCE TEAM

- Collaborated in meetings and brainstormed ideas for implementing health education workshops at the CityGate Dream Center
- Coordinated with the physical therapy students and supervising providers to organize future events

Opportunity Center, Palo Alto, CA

September 2020- May 2021

DIABETES HEALTH EDUCATOR

- Conducted workshops related to diabetes education such as preventive screenings and blood sugar monitoring
- Recruited participants and surveyed patients before and upon course completion

St. Mary Hospital, San Francisco, CA

December 2019– March 2020

FRONT DESK ASSISTANT

- Provided the highest level of customer service to build strong relationships with guests
- Helped patients and visitors to navigate inside the hospital

Laramie Free Clinic, Laramie, WY

March-May 2019

PHARMACY ASSISTANT

- Assisted with prescriptions by counting pills, measuring medications, and labeled products
- Performed clerical duties necessary to ensure that a pharmacy is running efficiently

Multicultural Affair Leadership, Laramie, WY

October 2016- December 2017

STUDENT MENTOR

- Met biweekly with first-generation college students and provided academic, personal, and professional help in their activities and classes
- Provided insight on networking, research, and internship opportunities

ADDITIONAL SKILLS

Clinical: Second assist experience in endoscopic vein and artery harvest, first assist experience in open heart coronary artery bypass surgery, open heart and transcatheter valvular replacement surgery, video assisted thoracoscopic surgery, open thoracotomy, NUSS procedure, and experience in the cardiac intensive care unit, post-anesthesia care unit and neonatal intensive care unit.