TYLER RODRIGUEZ

Laurel, MD 20707 • 202-817-7029 • Rodriguez.tyler26@gmail.com

Professional Summary

Reliable professional versed in overseeing and performing network penetration tests to evaluate and mitigate risk. Reviews current protocols and suggests actionable improvements to bolster security and support corrective action planning. Used resources such as udemy cyber security courses, tryhackme/ hackthebox challenges and INE security starter pass.

Active Clearance

Certifications

- CompTIA CASP+ 004
- CompTIA PenTest+ PT02 CE
- CompTIA Security+ 601 CE

Skills

- Damage Mitigation
- Cloud Security Application
- Data Encryption
- Security Vulnerability and Penetration Testing
- Best Practices and Methodologies
- VMware Virtualization
- Monitoring Tools such as Wireshark
- Technical Documentation and Reporting
- Work Orders
- Data and Systems Architecture
- Maintenance Organization and Development
- Hardware Installation and Maintenance
- Cloud Security Infrastructures
- Virtual and Cloud Technologies
- Source Code Review
- Developing Security Plans
- Identifying Risks

Work History

Lead, 02/2019 to Current
IRS – New Carrollton, MD
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Served as primary point of contact for support relating to owned solutions and products.
- Advised senior personnel on potential process improvements to increase support quality and expedite ticket fulfillment.

Security Guard, 06/2018 to 10/2018
Quanton Security – Greenbelt, MD
- Provided safety reports and data analysis to building managers to inform security processes.
- Established company-wide security best practices and protocols to mitigate risk of data breach.
- Monitored video surveillance feed and system alerts for suspicious activity.

Cart Attendant/Cashier, 09/2017 to 06/2018
Target – Greenbelt, MD
- Answered questions about store policies and addressed customer concerns.
- Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance.
- Mentored new team members on POS system operation, customer service strategies and sales goals.